RHRA Retirement Homes Regulatory Authority

Annual Information Return

2026 Recap and Outcomes

October 2026

Annual Information Return

Background

- The RHRA introduced the Annual Information Return (AIR) in 2024 to collect information directly from Ontario's licensed retirement homes and to enhance its understanding of the sector.
- Information collected through AIR serves to support RHRA in achieving its resident protection mandate under the *Retirement Homes Act, 2010*, including input on government policy matters relating to retirement homes.

AIR 2027

- No new questions will be added to AIR 2027.
- AIR 2027 questions will be posted on February 1, 2027, and align with the payment of annual dues.

AIR 2026 Questions

1. *Residents with minimal or no care needs*
2. *Rates of residents with signs & symptoms of dementia*
3. *Type of nursing support provided in RH*
4. *Types of care providers employed by the licensee*
5. *Programs funded by other organizations*

Streamlining Communication with Licensees

Submitting AIR through the Self-Service Portal

- AIR was available to submit through the Self-Service Portal for registered and non-registered accounts.
- Registered accounts will be able to view past submissions, beginning with 2026.
- RHRA encourage all Licensees to register for an account to:
  - Save a draft of your AIR submission and resume it later.
  - View the information RHRA currently has on file for your home's extra expense insurance (EEI) policy.
  - View invoices for annual dues.

AIR 2026 Results

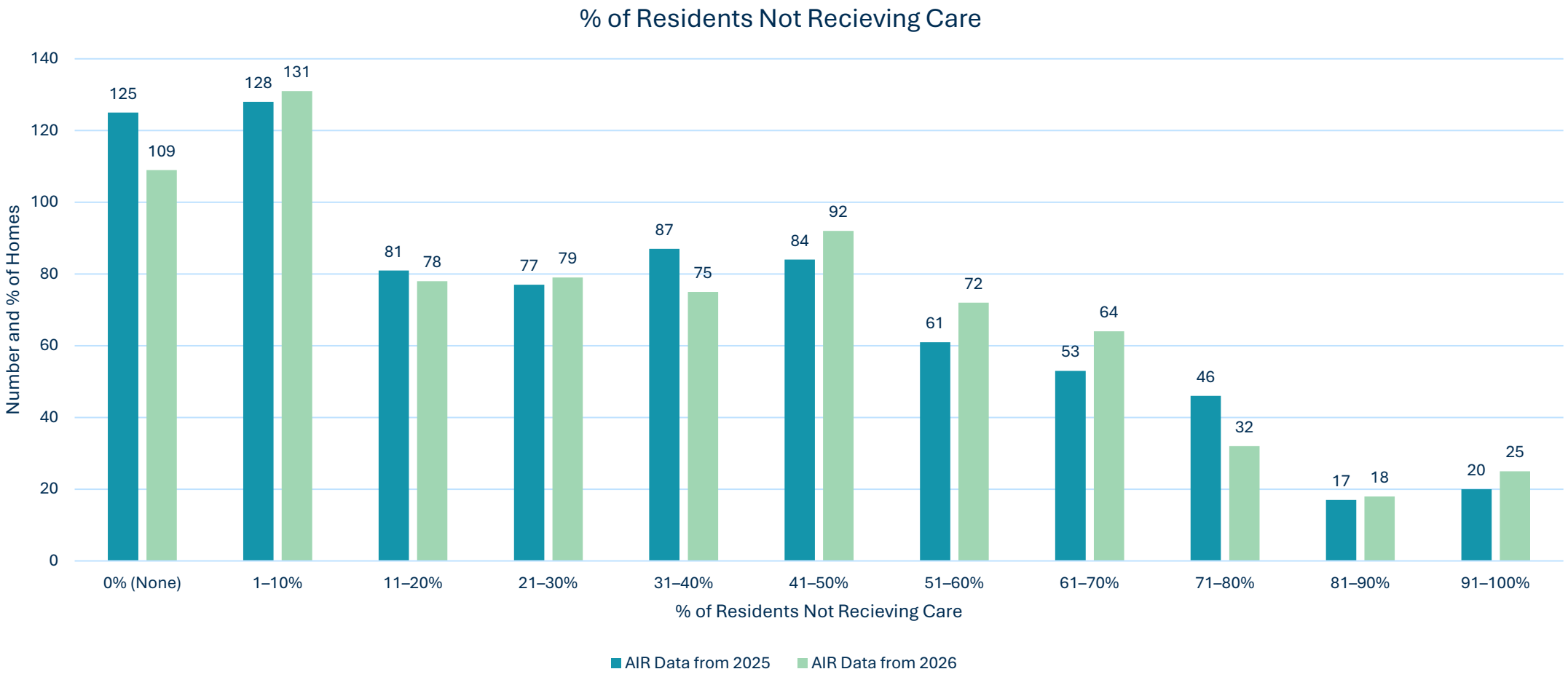
AIR Data Outcomes

- **Overall Results:** Responses to most questions shifted less than 5% from 2025 to 2026.

- **Dementia:** The proportion of residents reported as having a diagnosis or signs and symptoms of dementia was 31% in 2026, compared with 27% in 2025. The 2026 question was expanded to include signs and symptoms rather than diagnosis alone.

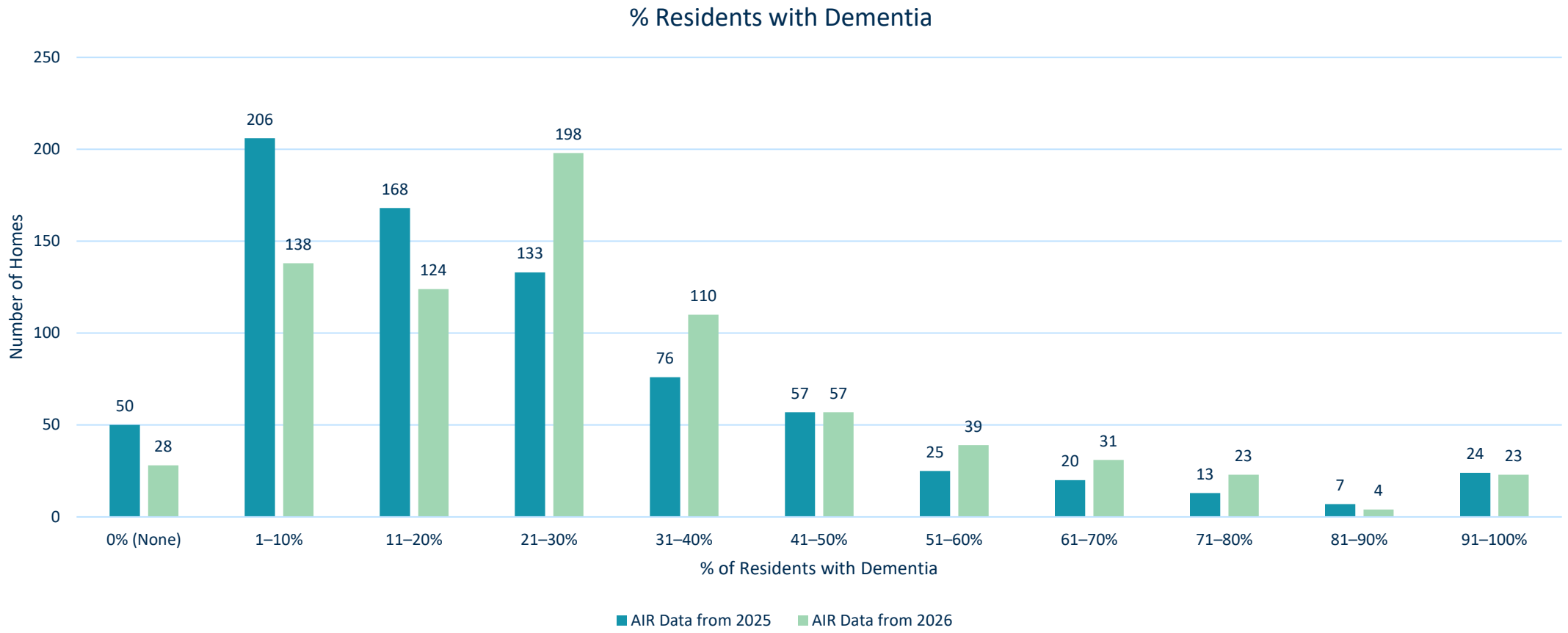
- **Minimal Care Services:** The proportion of residents receiving minimal care services was 40% in 2026, compared with 38% in 2025.

Residents who Receive No Care Services or Only Meals



Question: What is the approximate percentage of residents that are not receiving any care or only receiving the care service ‘provision of a meal’ and no other care services from the home?

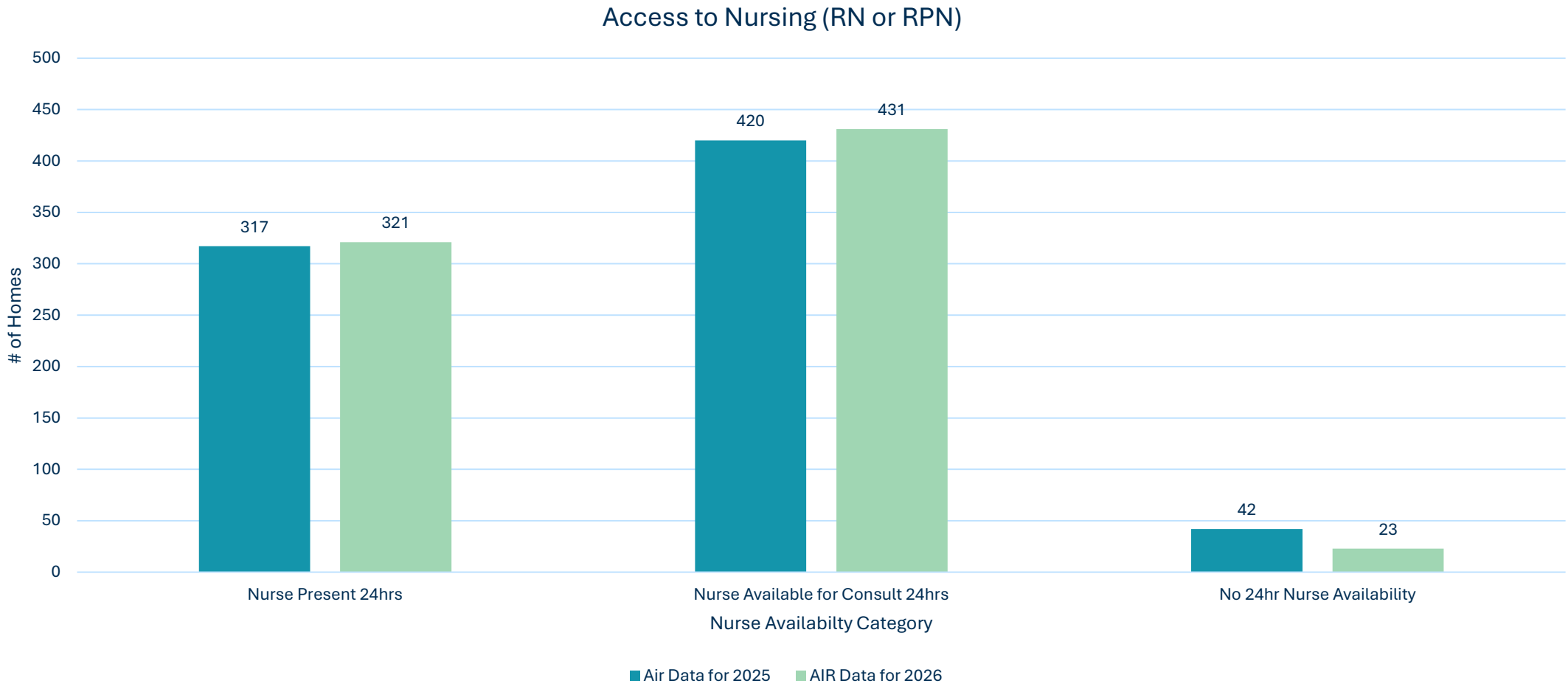
Approximate Percentage of Residents Diagnosed or Signs & Symptoms of Dementia



Question: What approximate percentage of residents have been diagnosed with dementia or are showing signs or symptoms of dementia? (%)

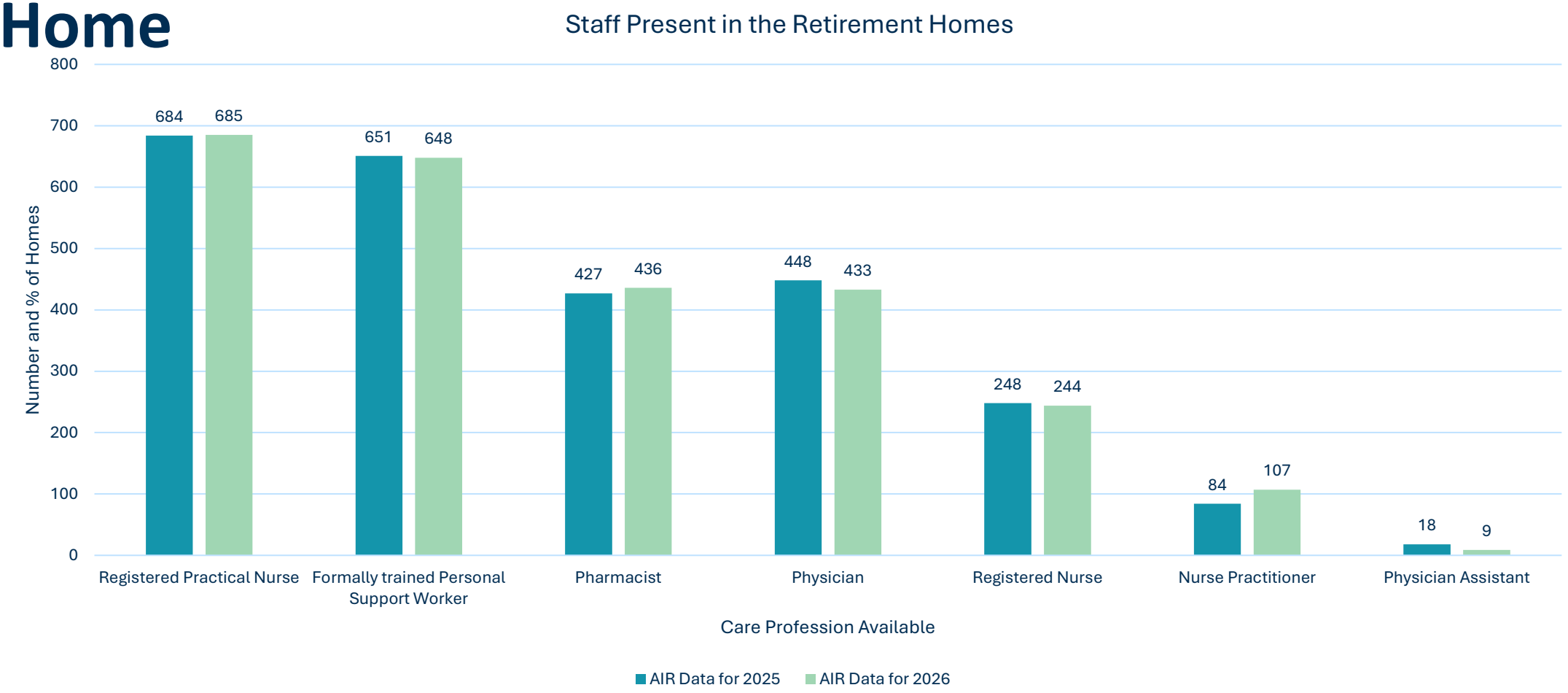
Note: This question in 2025 asked about **diagnosed dementia, whereas 2026 question also asked about signs & symptoms of dementia*

Access to Nursing (RN or RPN)



Question: Is there a nurse (Registered Nurses, Registered Practical Nurses, or both) present in the home 24 hours/day? If 'no', is there a nurse on staff available on-call for consultation 24 hours/day?

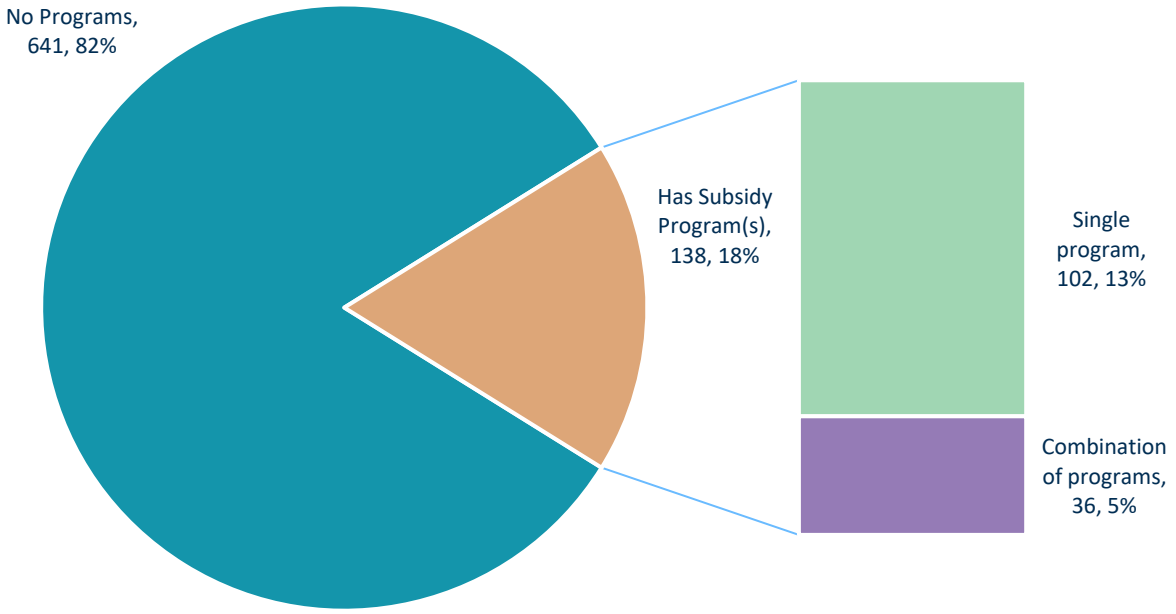
Availability of Different Types of Care Providers to the Home



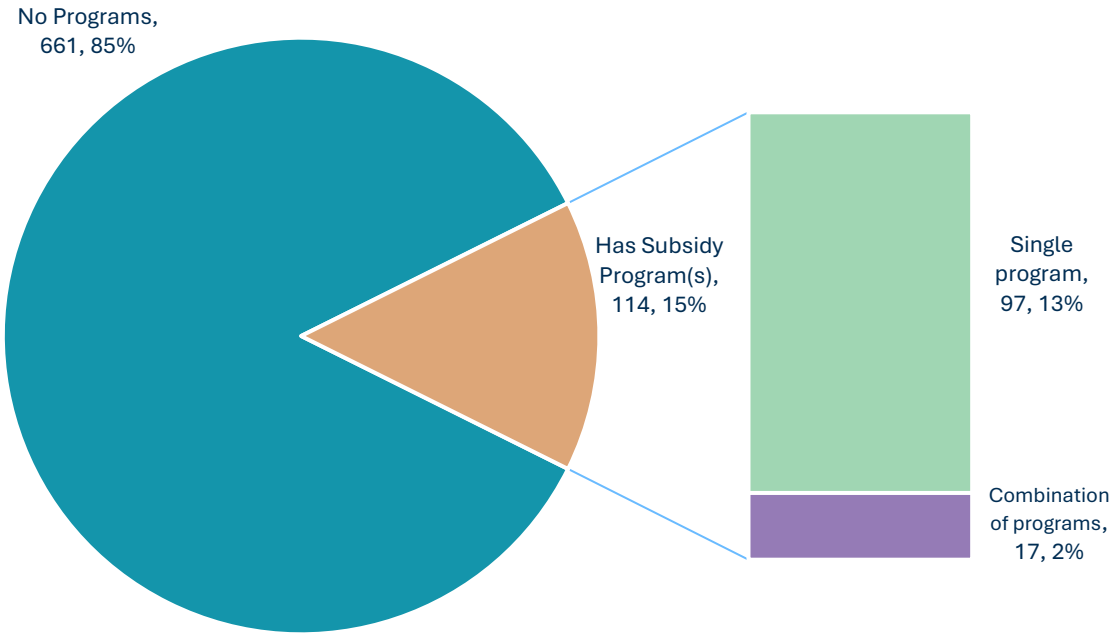
Question: Please identify which of the following types of health care providers are either employed directly or have a contractual agreement (either an individual provider or an agency) with the retirement home to provide care to residents.

Homes with Subsidized Suites

Homes with Subsidy Programs for AIR Data 2025



Homes with Subsidy Programs for AIR Data 2026



Question: Does the retirement home have any programs or partnerships (e.g. transitional care, supportive housing, hospital funded beds) where another organization provides funding for all or part of the cost of accommodation and/or care services for certain residents?

RHRA Retirement Homes Regulatory Authority

Thank You

Questions?

Please contact info@rhra.ca