

RHRA's Annual Information Return (AIR) 2026 Questions

Extra Expense Insurance

CONTEXT:

Extra expense insurance (EEI) is an insurance required by all licensed retirement homes to cover any additional costs of providing reasonable alternate accommodation and care to residents as a result of loss or damage to the home. RHRA requires information on EEI for regulatory purposes. Following the Annual Information Return (AIR) submission, RHRA may follow up with some homes and request they submit their EEI policy certificates.

QUESTION:

Please provide the following information about your retirement home's EEI policy:

- Policy Number
- Expiry Date
- Insurance Limit
- Name of the Broker

I confirm that a valid insurance policy is in place. I will notify the RHRA immediately if there is any change in the insurer, a reduction in coverage, or if the policy is cancelled. (Y/N)

Programs Funded by Other Organizations and Alternative Level of Care Residents

CONTEXT:

Some retirement homes have partnered with other organizations to offer programs for residents who require accommodation and care services in the short or longer term. Some of these programs may be exempt from the definition in the *Retirement Homes Act, 2010* (the Act) and outside of RHRA's authority.

Alternative level of care (ALC) is a designation that refers to patients who occupy hospital beds but no longer require the intensity of services provided in that setting. Some ALC patients may be in retirement homes under a transitional care program.

Asking for this information, through AIR, allows the RHRA to:

- Determine which retirement homes have programs funded by other organizations and whether the residents in these programs are exempt from RHRA's authority.
- Reduce administrative work on homes during inspections and other regulatory activities.
- Advise residents, families, substitute decision-makers and staff on who to contact if they have concerns with programs where residents are exempt from RHRA's authority.
- Enhance our understanding of the role of retirement homes in providing accommodation and services for residents who are part of various programs.
- Share information about these programs with Government and community partners.

Please note that the RHRA does not require you to submit copies of funding agreements or any detailed conditions.

QUESTION:

Does the retirement home have any programs or partnerships (e.g. transitional care, supportive housing, hospital funded beds) where another organization provides funding for all or part of the cost of accommodation and/or care services for certain residents?

If you answer "Yes" to the question above, please indicate which programs the home currently has (you can select multiple programs from the list):

- Domiciliary Hostel
- Homelessness Prevention Program, including Community Homelessness Prevention Initiative, Home for Good, and the Strong Communities Rent Supplement Program
- Assisted Living Services in Supportive Housing
- Transitional Care Program – waiting for placement in a long-term care home
- Transitional Care Program – for post-rehabilitation stay
- Hospital Surge, Acute and Post-Acute Bedded Capacity programs
- Back to Home Program
- Community Homes for Opportunity



Retirement Homes
Regulatory Authority

- Community Residential Facility funded by Correctional Services of Canada
- Program funded by the Ministry of Children, Community and Social Services, such as the Dedicated Supportive Housing Program
- Other Program - Please specify

If the home checks one or more of the programs listed above, the following additional questions will be asked for each program.

- What organization(s) is(are) funding the program?
- How many residents are funded by the program?
- Are the care services delivered to the residents in the program provided by the retirement home? (Y/N/Some)

Is the program for residents who were hospital patients with Alternate Level of Care (ALC) status immediately **before** moving into the retirement home? (Y/N)

Alternate level of care (ALC) is used in hospitals to describe patients who occupy a bed but do not require the intensity of services provided in that care setting. If "Yes": What is the number of residents who were hospital patients with ALC status funded under the program?

Are the care services delivered to residents in the program provided by the retirement home? (Y/N/Some)

Nursing in Retirement Homes

CONTEXT:

RHRA requires information on the type of support provided in retirement homes for regulatory purposes. The presence of nursing staff 24 hours a day helps RHRA understand the support structures available within and across homes.

QUESTION:

Is there a nurse (registered nurses, registered practical nurses, or both) present in the home 24 hours/day? (Y/N)

If 'no', is there a nurse on staff available on-call for consultation 24 hours/day? (Y/N)

Types of Care Providers Employed by the Licensee

CONTEXT:

RHRA seeks information on the types of health care providers in retirement homes. This will enhance our understanding of sector-wide trends, based on the types of professionals providing care and other services to residents. In collecting this data, RHRA can better understand resident needs across the sector and the care providers across homes.

QUESTION:

Please identify which of the following types of health care providers are either employed directly or have a contractual agreement (either an individual provider or an agency) with the retirement home to provide care to residents:

- i Formally trained Personal Support Worker (Y/N)
- ii Registered Practical Nurse (Y/N)
- iii Registered Nurse (Y/N)
- iv Nurse Practitioner (Y/N)
- v Pharmacist (Y/N)
- vi Physician (Y/N)
- vii Physician Assistant (Y/N)
- viii Other health care providers – Please specify
- ix None of the above

Dementia / Memory Care**CONTEXT:**

RHRA seeks information on the needs of residents with dementia. Understanding how many residents have dementia will enable the RHRA to continue to apply its risk-based regulatory approach by addressing areas of greater risk and supporting homes.

QUESTION:

What approximate percentage of residents have been diagnosed with dementia or are showing signs or symptoms of dementia? (%)

Residents with Minimal or no Care Needs

CONTEXT:

RHRA seeks information on the spectrum of care needs in retirement homes including how many residents require minimal care services. Having information on residents who require minimal care will help RHRA to continue to apply its risk-based regulatory approach whereby requirements are more proportionate to potentially lower risk areas.

QUESTION:

What is the approximate percentage of residents that are not receiving any care or only receiving the care service 'provision of a meal' and no other care services from the home? (%)