

The Retirement Homes Regulatory Authority

Deputy Registrar

Established in 2011, the Retirement Homes Regulatory Authority (RHRA) is an independent, self-funded, not-for-profit regulator mandated by the government to protect and ensure the safety and well-being of seniors living in Ontario's over 770 retirement homes, under the Retirement Homes Act, 2010. The RHRA's central role is to inform, educate and protect seniors living in retirement homes across Ontario. They put residents first by ensuring retirement homes follow the rules and by sharing unbiased, transparent information with seniors and their loved ones so that seniors may live with dignity, choice, and confidence in the licensed retirement home of their choosing.

The RHRA is seeking an outstanding leader to join the organization as their next Deputy Registrar. The Deputy Registrar plays a pivotal role in upholding the regulatory standards and policies that safeguard the residents of retirement homes across Ontario. They will collaborate closely with the CEO/Registrar and the leadership team to develop and execute strategies that ensure compliance, quality of care, and resident safety within the retirement home sector. This executive-level role serves as a leader within the senior management team. Working closely with the CEO/Registrar, the incumbent is responsible for overseeing regulatory strategy and execution through the regulatory operations functions. The incumbent is a key contributor to the development and implementation of the organization's strategic goals and priorities. This includes planning, developing, and leading the organization's regulatory strategy evolution and its operations including all Field and Legal Operations. Combined, these represent the largest part of RHRA's core regulatory mandate. As a member of the Executive team, this role will support the Board and engage with external stakeholders, including the Government. This role offers an opportunity to lead in a sector critical to the well-being of seniors, ensuring that retirement homes provide high-quality care and maintain regulatory standards.

The ideal candidate is a seasoned regulatory leader with a comprehensive understanding of compliance frameworks in healthcare or senior care. They possess strategic vision, exceptional communication skills, and a genuine commitment to advocating for seniors' well-being. They will embody empathy, ethical decision-making, and a proactive, innovative approach to driving change within the retirement home sector. Adaptable, decisive, and committed to continuous improvement, they foster collaborative partnerships, ensuring high standards of care and regulatory compliance while championing resident-centred environments. The ideal candidate will bring a relevant post-graduate degree and/or commensurate experience. They will be known as an accomplished senior leader who models excellence, respect, and trust. They champion equity, diversity, inclusion, anti-racism, and accessibility. Leveraging superior communication skills, they establish strong relationships with diverse stakeholder communities and government, and thrive in complex, changing environments, embracing challenges, and striving for positive growth.

Applications are encouraged immediately and should be submitted online at <https://careers.odgersberndtson.com/en-ca/28732>. For more information, please contact Sarah Shaikh of Odgers Berndtson at sarah.shaikh@odgersberndtson.com. We thank all those who express an interest, however only those chosen for further development will be contacted.

The Retirement Homes Regulatory Authority is an equal opportunity employer. In accordance with the Accessible Canada Act, 2019 and all applicable provincial accessibility standards, upon request, accommodation will be provided by both Odgers Berndtson and RHRA throughout the recruitment, selection and/or assessment process to applicants with disabilities.

Odgers Berndtson is deeply committed to diversity, equity and inclusion in all the work that we do. As part of our efforts to better understand our ability to reach as broad a pool of candidates as possible for our searches, our DEI team would like to encourage you to take a moment and access our [Self-Declaration Form](#).

