

Retirement Home Resident Network Meeting Synopsis

Meeting #2 2022 – February 22 2022

Welcome

RHRA reviewed the meeting agenda with the Resident Network and introduced a guest speaker, the Senior Qualitative Analyst from the RHRA.

RHRA Risk Model

RHRA presented the RHRA risk model to the Resident Network. RHRA explained the definition of risk and harms, how risk is analyzed and managed, calculating risk of harm and how the risk model drives activities at RHRA.

Feedback from the Resident Network:

- A member noted that when it comes to looking at risk of a retirement home, residents would like to focus on individual decision making around risk.
- A member recommended that levels of care need to be addressed in a retirement home and there not be a blanket legislation that covers different groups of people. As an independent resident, they do not want to be considered in a high-risk situation because they are capable of having more freedom and making choices.
- A member highlighted that there is an unhealthy obsession in the government for avoiding downside risk and it eliminates the possibility of upside risk. Most residents can acknowledge their own risk. It seems the residents' opinion of risk is different from the government's and the government is trying to control the risk for residents.
- Members agreed that there is always going to be risk, and it can't be engineered out of life to the point that one can't do anything.
- One member explained that in their experience, some seniors have inflated impressions of their own abilities, and as they decline, they don't recognize it. They don't think it is a bad thing to have standards set by the government to what procedures should be in place.
- One member thanked the guest speaker from RHRA for a great presentation because it is very heart warming to know that the kind of decisions that are made are based on good, solid data and the RHRA's work on collecting this

and developing it is much appreciated. It gives the Resident Network a really good handle on going forward with decision making.

Questions from the Resident Network:

- What does the word “qualitative” mean in the Senior Qualitative Analyst role?
- What do you consider when individuals want to do their own risk assessment and how they want to live their life?
- How do you assess and measure nonphysical risk and harms?
- Are assessments for nonphysical risks and harms based on conversations with the residents involved or is it an external evaluation?
- Is there an organization like the Family Councils of Ontario for retirement home residents?
- Would it be helpful for the Resident Network to pass on information about the Resident Network to other residents they know in retirement homes?
- Does the government see residents in long-term care homes and retirement homes as one population; is there no official separation of how the government sees residents?
- Does the government have a stakeholder advisory group?
- Do the regulations that govern seniors in general differ from the regulations that govern seniors in institutions?

Action Items for RHRA

- Send a poll with meeting options to the Resident Network.
- Provide the Resident Network with the link to the Ministry for Seniors and Accessibility (MSAA) Seniors Liaison Committee.
- RHRA to ask MSAA what their process is for stakeholder feedback on behalf of the Resident Network.