

## Funding Eligibility

The Ministry Responsible for Seniors and Accessibility (MSAA) has provided funding to the RHRA to support licensed retirement homes in crisis due to the COVID-19 pandemic. The Crisis Support Fund program's term is from April 1, 2021 to March 31, 2022.

MSAA has deemed licensed retirement homes to be eligible for funding under the program in any of the following circumstances:

1. A retirement home is considered by the RHRA to be in crisis and unable to manage operations.
2. A retirement home's escalations to community supports are insufficient and the home faces imminent closure.
3. A retirement home is able to demonstrate that it is in financial crisis due to the requirement for increased COVID-19-related interventions.
4. A retirement home is able to demonstrate that it has cash flow challenges, with an inability to secure further credit needed from other sources, and the home faces imminent closure without intervention.

The following expenses may be eligible for funding under the program if they are directly or indirectly related to the home's responsibilities respecting the pandemic:

1. Costs to move residents to alternate accommodations and provide care and accommodation, if necessary.
2. Food.
3. Specialized training (e.g., IPAC training).
4. IPAC supplies (e.g., personal protective equipment such as gowns, masks and gloves, cleaning supplies).
5. Maintenance costs related to imminent closure.
6. Deep cleaning or other maintenance of the home following an outbreak or to prevent an outbreak.
7. Outbreak management expertise.
8. Outbreak management interventions.
9. Implementation of compliance orders or requirements arising from compliance orders
10. Staffing:
  - a. Care supports.
  - b. Essential services.
  - c. Screening for illness.
  - d. Backfill for front-line staff if employees are absent due to COVID-19 (e.g. staff self-isolating after failing screening or showing symptoms).
  - e. Additional staffing as required to support COVID-19 transmission prevention and containment, including staffing needed to provide increased levels of service (e.g., shopping for groceries and supplies for residents, delivery of meals, provision of care to residents who may be diagnosed with COVID-19 and need to be isolated).
  - f. Additional staffing due to illness or need for increased staffing ratios to manage the crisis (including agency staff).

11. Other costs that are directly related to COVID-19, at the discretion of the RHRA.

The following expenses are **not** eligible under the program:

1. Costs that are covered by another source of funding, such as the RHRA's Emergency Fund or government supports.
2. Costs that are not directly or indirectly related to the prevention and containment of the COVID-19 pandemic.
3. Costs covered by the retirement home's insurance.

To apply for funds through the program, complete and submit the Crisis Support Fund Program Reimbursement Funding Application before February 28, 2022. To contact the RHRA about the program, email [info@rhra.ca](mailto:info@rhra.ca) or call 1-855-ASK-RHRA (1-855-275-7472).