



December 4, 2020

Critical Supplies and Equipment Survey has moved and changes to process to request PPE

Ontario Health has recently announced some changes to the CSE Survey and process for requesting PPE. Significant changes include:

The COVID-19 Critical Supplies and Equipment (CSE) Survey has moved. Update your bookmarks with the new link: <https://ontario-ppecse-survey.mgcs.gov.on.ca/>

Please also note the following three changes to the process for Health providers to request PPE from the provincial pandemic PPE supply:

- The threshold to submit emergency escalations for PPE will be amended from seven days of supply remaining to 14 days of supply remaining.
- Submissions into the Ontario CSE Virtual Inventory will be reduced from twice per week to once per week, as of Tuesday, December 1.
- During the winter months, entities requesting swabs will need to submit requests between Monday and Wednesday in order to receive in the same week. Emergency escalations will still be addressed.

Please see further details in this memo from [Ontario Health](#).

If you have any questions about the new reporting schedule or the survey in general, please refer to the attached [How to Guide](#) for more information.

Ontario Health also provides training on how to use the survey. Below is a list of upcoming training dates:

December 9: <https://oss.webex.com/oss/k2/j.php?MTID=t9914c3fce5bcd794d9d5c8077248c190>

December 23: <https://oss.webex.com/oss/k2/j.php?MTID=tb4d6b69070c2398953c461f36a36395b>

Ontario Health has also made this [Updates, Tips & Tricks](#) resource available to help navigate the CSE Survey

Mandatory Reporting of PPE Inventory in Retirement Homes

The Ministry of Health **requires** all retirement homes to report on their inventory of critical supplies and equipment in order to inform regional distribution to help meet critical needs.

[Subscribe](#)[Past Issues](#)[Translate ▼](#)

status, forecast demand, inform procurement and allocation decisions and respond to emergency requests.

Reminder: 2021 Fee Schedule

As [communicated](#) in September, the RHRA is not increasing fees for 2021.

We know that COVID-19 has had unprecedented impacts on retirement homes and their residents, and RHRA is doing its part to help the sector focus its resources on taking the necessary steps to safeguard residents from COVID-19 outbreaks, and take the necessary steps if an outbreak occurs.

Just as retirement homes have experienced unprecedented costs associated with responding to the pandemic, RHRA has seen a significant increase in its regulatory activities and related expenses.

Licenses and operators will have received specific information by email on the fees owing for your home(s) for 2021, as well as the timeframes and methods of payment, on November 2, 2020.

If you have any questions about the [2021 Fee Schedule](#), please contact us at 1-855-ASK-RHRA or info@rhra.ca.

Outbreaks and the Importance of Engagement with Community Partners

The RHRA would like to remind licensees and operators that it is crucial that you or a member of your leadership team attend any calls with local community partners when experiencing a COVID-19 outbreak in your home.

These calls are essential to helping to manage your home's outbreak by facilitating an open line of communication with the LHIN and local Public Health Unit as they work to ensure the safety of your residents.

We understand the pressures you are faced with when dealing with an outbreak, and while these calls may take your focus and time away from other responsibilities for a short time, the outcomes will be much better as a result. We appreciate your ongoing cooperation as we enter the holiday season and the new year.

If you have any questions, please reach out to us at 1-855-ASK-RHRA or info@rhra.ca

RHRA invites seniors to join its Resident Network

The RHRA has recently launched a [Resident Network](#), a collaborative group of retirement home residents who share insight and counsel with the RHRA on topics unique to residents and their families.

The Resident Network is a forum to exchange ideas with other residents and help RHRA protect and ensure the safety and well-being of seniors living in Ontario's retirement homes. It is also an opportunity for residents to connect with other residents and be engaged in meaningful work.

The Resident Network will meet throughout the year, at this time virtually via Zoom, to provide RHRA with feedback and input on several topics including:

- Physical and mental well-being during the COVID-19 pandemic;
- Identification of challenges for residents and their families;

[Subscribe](#)[Past Issues](#)[Translate ▼](#)

- Providing accessible information about retirement homes to new and prospective residents and their families;
- How certain programs, policies and legislation may affect residents and their families; and
- Other topics brought forward by the Resident Network

We encourage retirement homes to share information about the Resident Network with your Residents' Councils and any residents who might be interested in joining. Since meetings are virtual at this time, your support of residents who may have technology needs would be an added benefit.

For more information, please contact residents@rhra.ca.



e-newsletter@rhra.ca or call 1-855-275-7472

Our mailing address is:

Retirement Homes Regulatory Authority
55 York St., Suite 700
Toronto, ON, M5J 1R7
Canada

This email was sent to <<Email Address>>

[why did I get this?](#) [unsubscribe from this list](#) [update subscription preferences](#)

Retirement Homes Regulatory Authority · 160 Eglinton Avenue E, 5th Floor · Toronto, Ontario M4P3B5 · Canada