

Position: Inspector/Assessor
Location: Ontario
Status: Part-time/Casual/On-call
Salary: Hourly rate, inclusive of expenses, commensurate with experience

The Retirement Homes Regulatory Authority (RHRA) has the mandate to license and inspect Ontario's more than 770 retirement homes where over 60,000 seniors live. The RHRA is an agent for positive change, by working with the retirement homes sector to increase the protection, safety and well-being of our aging population.

The RHRA administers the Retirement Homes Act, 2010, which involves licensing homes, educating licensees, consumers and the public about the standards regulating retirement homes, carrying out inspections of retirement homes, and taking compliance and enforcement action as needed. The RHRA's guiding principle is that a retirement home should be a place where residents live with dignity, respect, privacy and autonomy, in security, safety and comfort and can make informed choices about their care options.

Do you have an inquisitive nature, grit, sound judgment and a strong work ethic? This could be the opportunity for you.

The RHRA is seeking candidates to build a pool of qualified individuals interested in the flexible part-time/casual role of **Assessor / Inspector** to undertake routine inspections across Ontario.

Inspector/Assessors will be responsible for inspecting, evaluating, educating, liaising, and advising on matters relating to the *Retirement Homes Act, 2010* ("the Act") and its regulations. These include the care and safety standards for retirement homes, the rights of residents, and policies and facilities for the operation of retirement homes.

Successful candidates will work independently to:

- Conduct routine inspections of retirement homes, in accordance with the provisions of the Act, its regulations, and RHRA procedures;
- Keep the RHRA informed about high-risk issues arising from inspections and, as necessary, consult with the RHRA and/or other designated system partners;
- Educate retirement home operators and staff on legislative compliance requirements by providing general information or making reference to appropriate resources;
- Prepare inspection reports and, when necessary, articulate compliance-related findings during legal proceedings;
- Develop draft correspondence and reports to licensee/operators and the public; and
- Identify opportunities for the development of supports, tools, policies and programs, regarding compliance and enforcement processes.

Minimum Qualifications:

- 5 years' relevant, progressive and varied compliance verification and/or evaluative experience in nursing, retirement home operations, or regulatory environments.
- Bachelor's degree in a relevant discipline (nursing, public health, health sciences; advanced geriatric education, or other applicable discipline is preferred) or a combination of equivalent education and experience.
- A background in nursing, public health, and/or retirement home operations would be considered a great asset.
- Minimum driver's license class G or equivalent as recognized by the Province of Ontario (must own reliable motor vehicle).
- Knowledge and experience working with vulnerable populations including older adults, is highly desired.
- Bilingualism, French and English, written and spoken, is an asset.

Required Competencies:

- Advanced oral and written communication skills to effectively, assertively and diplomatically communicate with all stakeholders.
- Well-developed analytical skills, a curious nature and the ability to be both resourceful and attentive to details.
- Understanding of the rules of evidence and proper evidence collection techniques.

- Ability to effectively interpret and apply legislation.
- Excellent negotiation, problem solving and conflict resolution skills.
- Exceptional ability to perform in a high volume, politically sensitive, fluid environment with minimum supervision and to exercise initiative and sound independent judgment.
- Ability to effectively work independently while being part of a larger team.
- Ability to maintain objectivity and confidentiality during inspections.
- Ability to lead/manage an inspection, with demonstrated success conducting interviews.
- Computer proficiency utilizing Microsoft Office productivity tools, including Word, Outlook and Internet search capabilities.

Other Requirements: Satisfactory professional, criminal and vulnerable sector reference checks. Must have your own phone and computer with adequate internet connectivity to transmit data electronically and securely. Must abide by strict confidentiality and privacy requirements.

Working Conditions: This position requires willingness to travel extensively and on short notice usually in an assigned region, and may require travel to other parts of Ontario. Occasional irregular work hours during weekends and public holidays may also be required. Moderate physical activity will be required during inspections, primarily walking throughout retirement homes.

Interested candidates should submit their application (cover letter and resume) to careers@rhra.ca.

RHRA has a diverse workforce and is an equal opportunity employer. We welcome and encourage applications from people with disabilities and, accommodations are available on request for candidates taking part in all aspects of the selection process. We thank all applicants however, only those under consideration will be contacted.