

Scenario – Visitations Please review Directive #3 and Reopening Retirement Homes for full details on PPE, IPAC and other requirements	Homes NOT in outbreak All homes must meet these baseline requirements. Homes NOT in outbreak must also determine if they are in an Alert or High Alert area. If they are, homes must follow baseline requirements AND the requirements in the Homes in Alert Area or High Alert Area columns.	Homes IN Outbreak	Homes in Alert Areas* *Home may NOT be in outbreak but still be located in an Alert Area. Homes must follow the rules below, even if they are NOT in outbreak but located in an Alert Area.	Homes in High Alert Areas* *Home may NOT be in outbreak but still be located in a High Alert Area. Homes must follow the rules below, even if they are NOT in outbreak but located in a High Alert area.	Residents who are self-isolating for 14 days under Droplet and Contact Precautions or are symptomatic	Co-Located with LTCH
Allowing General Visitors (non-essential visitor) A general visitor is a person who is not an essential visitor and visits: <ul style="list-style-type: none"> To provide non-essential services (may or may not be hired by the home or the resident and/or their substitute decision maker); For social reasons (e.g., family members or friends); and/or 	Must meet baseline requirements: <ul style="list-style-type: none"> The home has developed procedures for the resumption of visits and a process for communicating these procedures with residents, families and staff, including but not limited to infection prevention and control (IPAC), scheduling and any setting-specific policies. Dedicated areas for both indoor and outdoor visits to support physical distancing 	Not permitted. Homes must follow all CMOH directives for homes in outbreak and directions from their local PHU. When a local PHU declares an outbreak in a home, they may also advise further restrictions on visitors in part or all of the home, depending on the specific situation.	A maximum of 1 general visitor designated by the resident at a time may visit that resident in a designated area.	Not permitted	Not permitted	Will adopt the stricter of the two policies – Long Term Care Home Visitors Policy or Ministry for Seniors and Accessibility policy

<ul style="list-style-type: none"> • A prospective resident taking a tour of the home. 	<p>between residents and visitors.</p> <ul style="list-style-type: none"> • Protocols to maintain the highest of IPAC standards prior to, during and after visits. • A list of visitors available for relevant staff to access • Protocols for record keeping of visitations for contact tracing purposes <p>A maximum of 2 general visitors per resident at a time may visit that resident</p>					
<p>Allowing Essential Visitors</p> <p>An essential visitor is a person performing essential support services (e.g., food delivery, inspector, maintenance, or health care services (e.g., phlebotomy)) or a person visiting a very ill or palliative resident.</p> <p>There are two types of essential visitors:</p>	<p>Meets baseline requirements above</p>	<p>If a home is in outbreak or in a community identified under Alert or High Alert status, the local PHU may recommend additional outbreak management control measures which may include restriction of essential visitors.</p>				

<p>1. Support Workers (essential visitor)</p> <p>An essential visitor who is brought into the home when there are gaps in services to perform essential services for the home or for a resident in the home.</p>	Any number of support workers may visit a resident in a home.	Any number of support workers may visit a resident in a home.	Any number of support workers may visit a resident in a home.	Any number of support workers may visit a resident in a home.	Any number of support workers may visit a resident in a home.	Will adopt the stricter of the two policies – Long Term Care Home Visitors Policy or Ministry for Seniors and Accessibility policy
<p>2. Caregiver (essential visitor)</p> <p>An essential visitor who is designated by the resident and/or their substitute decision-maker and visits to provide direct care to the resident</p>	Maximum of 2 caregivers per resident may visit at a time	A maximum of 1 caregiver per resident may visit at a time.	A maximum of 1 caregiver per resident may visit at a time.	A maximum of 1 caregiver per resident may visit at a time.	A maximum of 1 caregiver per resident may visit at a time.	Will adopt the stricter of the two policies – Long Term Care Home Visitors Policy or Ministry for Seniors and Accessibility policy
<p>Allowing Personal Care Service Providers (non-essential visitor)</p> <p>A personal care service provider is a person who is not an essential visitor and visits to provide personal services to residents such as hair dressing and nail care.</p>	A maximum of 1 personal care service provider per resident at a time	Not permitted	Not permitted	Not permitted	Not permitted	Will adopt the stricter of the two policies – Long Term Care Home Visitors Policy or Ministry for Seniors and Accessibility policy
<p>Allowing Retirement Home Staff and Volunteers</p>	Determined by licensee	Determined by licensee	Determined by licensee	Determined by licensee	Determined by licensee	Will adopt the stricter of the two policies – Long Term

(not considered visitors)						Care Home Visitors Policy or Ministry for Seniors and Accessibility policy
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Scenario – Absences Please review Directive #3 and Reopening Retirement Homes for full details on PPE, IPAC, requirements	Homes NOT in outbreak All homes must meet these baseline requirements. Homes NOT in outbreak must also determine if they are in an Alert or High Alert area. If they are, homes must follow baseline requirements AND the requirements in the Homes in Alert Area or High Alert Area columns.	Homes IN Outbreak	Homes in Alert Areas* *Home may NOT be in outbreak but still be located in an Alert Area. Homes must follow the rules below, even if they are NOT in outbreak but located in an Alert Area.	Homes in High Alert Areas *Home may NOT be in outbreak but still be located in a High Alert Area. Homes must follow the rules below, even if they are NOT in outbreak but located in a High Alert area.	14-day isolation requirements	Co-Located with LTCH
Absence that does NOT include an overnight stay.* *A single-night emergency room visit does not trigger overnight absence requirements.	<ul style="list-style-type: none"> Upon return to the home, residents must be actively screened and monitored for symptoms but are not required to be tested or self-isolate. Residents must wear a face covering/mask at all times when outside of the home (if tolerated) and be reminded about the importance of public health measures including physical distancing. The resident is responsible for supplying a face 	Hold on starting new absences Short absences for essentials (e.g. groceries, medical appointments, filling prescriptions) may be continued.	Retirement home residents may be permitted to leave the home to meet essential needs (e.g., groceries, medical appointments, filling prescriptions).	Retirement home residents may be permitted to leave the home to meet essential needs (e.g., groceries, medical appointments, filling prescriptions).	None	Will adopt the stricter of the two policies – Long Term Care Home Visitors Policy or Ministry for Seniors and Accessibility policy

	<p>covering/mask while they are on absences. The home may, at its discretion, opt to supply face coverings/masks for absences.</p> <ul style="list-style-type: none"> Education on all required protocols for short absences, such as IPAC and PPE, will be provided by the home. 					
<p>Absence includes at least one overnight stay*</p> <p>*A single-night emergency room visit does not trigger overnight absence requirements.</p>	<ul style="list-style-type: none"> Residents must wear a face covering/mask at all times when outside of the home (if tolerated) and be reminded about the importance of public health measures including physical distancing. The resident is responsible for supplying a face covering/mask while they are on absences. The home may, at its discretion, opt to supply 	<p>Overnight absences not allowed</p> <p>Hold on new absences</p>	<p>Overnight absences not allowed</p> <p>Retirement home residents may be permitted to leave the home for a few hours to meet essential needs (e.g., groceries, medical appointments, filling prescriptions).</p>	<p>Overnight absences not allowed</p> <p>Retirement home residents may be permitted to leave the home for a few hours to meet essential needs (e.g., groceries, medical appointments, filling prescriptions).</p>	<p>Upon return to the home, residents must self-isolate for 14 days under Droplet and Contact Precautions, but do not require to be tested.</p> <p>Residents who are self-isolating for 14-days following an overnight stay may not receive general visitors, leave the home for short absences or for overnight stays.</p>	

	<p>face coverings/masks for absences.</p> <ul style="list-style-type: none"> • Education on all required protocols for short absences, such as IPAC and PPE, will be provided by the home to the resident prior to their absence. • Upon return to the home, residents must self-isolate for 14 days under Droplet and Contact Precautions, but are not required to be tested upon re-entry to the home. • Residents who are self-isolating for 14-days following an overnight stay may not receive general visitors, leave the home for short absences or for overnight stays. 					
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Scenario – New Admissions and Readmissions Please review Directive #3 and Reopening Retirement Homes for full details on PPE, IPAC, requirements	Homes NOT in outbreak All homes must meet these baseline requirements. Homes NOT in outbreak must also determine if they are in an Alert or High Alert area. If they are, homes must follow baseline requirements AND the requirements in the Homes in Alert Area or High Alert Area columns.	Homes IN Outbreak	Homes in Alert Areas* *Home may NOT be in outbreak but still be located in an Alert Area. Homes must follow the rules below, even if they are NOT in outbreak but located in an Alert Area.	Homes in High Alert Areas *Home may NOT be in outbreak but still be located in a High Alert Area. Homes must follow the rules below, even if they are NOT in outbreak but located in a High Alert area.	14-day isolation requirements	Co-Located with LTCH
Admission from community or hospital	The resident has been: <ul style="list-style-type: none"> • Tested for COVID-19, has a negative result and is transferred to the home within 24 hours of receiving the result; or • Confirmed infected and cleared of COVID-19. The receiving home has: <ul style="list-style-type: none"> • Sufficient staffing; • A plan to ensure the resident being admitted (except for those who have cleared COVID-19) can complete 14-days of self-isolation, under Droplet and Contact 	Not allowed Under exceptional circumstances, admissions may take place during an outbreak if: <ul style="list-style-type: none"> • It is approved by the local public health unit; and • There is concurrence between the home, public health and hospital. 	Allowed	Allowed	Yes if tested and received negative result, still must isolate for 14 days and then be tested with negative result at the end of 14 days. A negative result does not rule out the potential for incubating illness and all new residents who have not been previously cleared of COVID-19 must remain in isolation under Droplet and Contact Precautions for a 14-day period following arrival. None if confirmed infected and then cleared of COVID-19	Will adopt the stricter of the two policies – Long Term Care Home Visitors Policy or Ministry for Seniors and Accessibility policy

	<p>Precautions, and is tested again at the end of self-isolation, with a negative result. If the result is positive, the resident must complete another 14-days of self-isolation; and</p> <ul style="list-style-type: none">• Other COVID-19 preparedness measures.					
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<p>Scenario – Requirements for Social Activities</p> <p>Please review Directive #3 and Reopening Retirement Homes for full details on PPE, IPAC, requirements</p>	<p>Homes NOT in outbreak</p> <p>All homes must meet these baseline requirements. Homes NOT in outbreak must also determine if they are in an Alert or High Alert area. If they are, homes must follow baseline requirements AND the requirements in the Homes in Alert Area or High Alert Area columns.</p>	<p>Homes IN Outbreak</p>	<p>Homes in Alert Areas*</p> <p>*Home may NOT be in outbreak but still be located in an Alert Area. Homes must follow the rules below, even if they are NOT in outbreak but located in an Alert Area.</p>	<p>Homes in High Alert Areas</p> <p>*Home may NOT be in outbreak but still be located in a High Alert Area. Homes must follow the rules below, even if they are NOT in outbreak but located in a High Alert area.</p>	<p>Co-Located with LTCH</p>
	<p>Social activities where public health measures can be maintained are permitted if they are:</p> <ul style="list-style-type: none"> • Consistent with CMOH Directives, provincial orders, including group size*, and any additional advice from the local PHU. • Organized in such a way to maximize resident and staff safety. Home must ensure Participants and activity facilitators: <ul style="list-style-type: none"> • Maintain physical distancing of at least 2 metres at all times; • Adhere to IPAC measures; • Conduct activities in designated areas; • Ensure enhanced environmental cleaning of designated areas prior to and following activities; and • Wear face coverings/masks (if tolerated). <p>Retirement Homes are subject to the Ontario government’s restrictions on social gatherings*:</p> <ul style="list-style-type: none"> • Max 10 people at an indoor event or gathering 	<p>Not permitted</p>	<p>Not permitted.</p>	<p>Not permitted</p>	<p>Will adopt the stricter of the two policies – Long Term Care Home Visitors Policy or Ministry for Seniors and Accessibility policy</p>

	<ul style="list-style-type: none">• Max 25 people at an outdoor event or gathering (previous limit of 100). <p>*this does not apply to communal dining in Retirement Homes</p>				
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Scenario – Requirements for Tours Please review Directive #3 and Reopening Retirement Homes for full details on PPE, IPAC, requirements	Homes NOT in outbreak All homes must meet these baseline requirements. Homes NOT in outbreak must also determine if they are in an Alert or High Alert area. If they are, homes must follow baseline requirements AND the requirements in the Homes in Alert Area or High Alert Area columns.	Homes IN Outbreak	Homes in Alert Areas* *Home may NOT be in outbreak but still be located in an Alert Area. Homes must follow the rules below, even if they are NOT in outbreak but located in an Alert Area.	Homes in High Alert Areas *Home may NOT be in outbreak but still be located in a High Alert Area. Homes must follow the rules below, even if they are NOT in outbreak but located in a High Alert area.	Co-Located with LTCH
In-person tours should be reduced as much as possible and replaced with virtual tours	All tour participants are subject to the general visitor requirements The tour route must be restricted in a manner that avoids contact with residents. Homes should keep the number of tours in the home to a minimum.	Not permitted	Not permitted	Not permitted	Will adopt the stricter of the two policies – Long Term Care Home Visitors Policy or Ministry for Seniors and Accessibility policy