

Duty To Report To Registrar

Do you suspect that any of the following has occurred, or may occur, to a resident of a retirement home?

Harm, or risk of harm, resulting from:

- Improper or incompetent treatment or care
- Abuse of a resident by anyone
- Neglect of a resident by staff of the retirement home
- Unlawful conduct
- Misuse or misappropriation of a resident's money

If so, you must report it to the **Registrar of the Retirement Homes Regulatory Authority** along with any other relevant information.

To make a report, call:

1-855-ASK-RHRA (275-7472)

or write to the RHRA at: info@rhra.ca or

55 York Street, Suite 700, Toronto, ON M5J 1R7

You may report anonymously. The *Retirement Homes Act, 2010* protects people who report or provide information to the Registrar from any retaliation.

The failure of certain persons to make a report is an offence under the Act.