



September 2017

RHRA Update is published by the Retirement Homes Regulatory Authority (RHRA) for retirement home operators and licensees. This e-newsletter is also available in French upon request.

2018 Annual Fees

Operators and licensees will be receiving the Annual Fee Invoices via email on November 1, 2017. Specific details on the fees owing for your home(s) for 2018, as well as the timeframes and methods of payment, will be provided in the email.

Following the annual review of the Fee Schedule, the RHRA Board of Directors has approved for 2018, a per unit monthly fee rate increase from \$9.55 to \$9.79, plus HST. The increase represents a 2.5 per cent increase, with no other fee rate changes in the schedule. The new rate is effective January 1, 2018.

Here's what you need to know about the rationale for the 2018 increase:

In determining the rate increase for 2018, the board considered several factors including the increased demands on our regulatory services, the RHRA's overall financial position and changes in the various measures of inflation. The 2.5 per cent increase is within these measures of CPI.

Annual Fees are the primary source of revenue for the RHRA, accounting for 90 per cent of all revenue. Growth in the number of suites is projected to be at 2 per cent representing a small increase in revenue for RHRA.

While RHRA is in a reasonably secure financial position following its start-up phase, the positive gap between income and expenditures has been closed with a planned deficit in this fiscal year and the following two fiscal years. The operating surpluses that RHRA had previously recorded provide for operating reserves which will help to absorb these deficits. As a not-for-profit corporation that does not receive funding from other sources including government, we must ensure we are operating with a sustainable financial model.

RHRA has been, and continues to be, financially prudent. We are now staffed appropriately to fulfill our legislative mandate and to implement our new strategic plan, which focuses on an evidence-based risk-managed approach to compliance. This includes making data-driven decisions to focus our attention where it is most needed, as well as putting more emphasis on education and activities to support compliance and enable operators to meet standards.

Should you have any questions about the 2018 Fee Schedule, please contact us at 1-855-275-7472 (1-855-ASK-RHRA), or at licensing@rhra.ca

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