

**REGISTRAR ORDER**  
**Under the *Retirement Homes Act, 2010***

<b>Order Number: 2020-S0360-91-01</b>
<b>Date of Order:</b> November 3, 2020
<b>Licensee:</b> 2428577 Ontario Inc. (the "Licensee")
<b>Retirement Home:</b> Greycliff Manor, Niagara Falls, ON (the "Home")
<b>Licence Number:</b> S0360
<b>Order Information:</b> The Registrar issued a Management Order under section 91 of the <i>Retirement Homes Act, 2010</i> (the "Act") to the Licensee. The Order requires the Licensee to retain a Manager to manage all operations of the Home. The Registrar believes on reasonable grounds that the Licensee cannot or will not properly operate the Home without assistance. The Registrar also believes on reasonable grounds that the Licensee has contravened certain sections of the Act and Ontario Regulation 166/11 (the "Regulation") under the Act, pertaining to medication administration, behaviour management, pest control, failure to comply with a Compliance Order and the failure to implement the policies, precautions, and procedures to protect residents from exposure to coronavirus (COVID-19) as directed by the Chief Medical Officer of Health ("CMOH") of the province of Ontario.