

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2020-T0242-95-01
Date of Order: January 17, 2020
Licensee: Debbie Moore (the "Licensee")
Retirement Home: Village Manor, St. Jacobs
Licence Number: T0242
Order Information: This Order is currently under Appeal to the Licence Appeal Tribunal (LAT). The Registrar issued an order to revoke the licence for Village Manor Home in St. Jacobs, Ontario (the "Home") on January 17, 2020. The effective date of revocation has been stayed until October 9, 2020 (by order of the LAT), by which time the Licensee must cease operating the Home as a retirement home, as defined by the <i>Retirement Homes Act, 2010</i> (the "Act"). The Licensee was ordered to provide residents and their substitute decision makers with notice of the revocation date and must continue to provide care services to each resident in accordance with each resident's agreement, until the Licensee has ceased operating the Home as a retirement home or until that resident no longer resides in the Home. The Registrar has reasonable grounds to believe that the Licensee no longer meets the licensing test for these reasons: i) The Licensee no longer demonstrates that she is competent to operate the home in a responsible manner in accordance with this Act and the regulations and that she is in a position to provide or facilitate the provision of care services to the home's residents; and, ii) The past conduct of the Licensee no longer affords the Registrar reasonable grounds to believe the Home will be operated in accordance with the Act and the regulations and all other applicable Acts, regulations and municipal by-laws, with honesty and integrity, and in a manner not prejudicial to the health, safety and welfare of the residents.