
INFORMATION ABOUT CONVICTION FOR OFFENCE

Under the *Retirement Homes Act, 2010* and section 23 of the *Provincial Offences Act*

Trillium Norwich - Licence S0539

OFFENCE

On September 10, 2025, the Retirement Homes Regulatory Authority (the "RHRA") charged 2868928 Ontario Inc., (the "Licensee") operating as Trillium Norwich (the "Home") under section 23 of the *Provincial Offences Act* for: ceasing to operate a retirement home without giving adequate notice to residents and the RHRA, contrary to section 49(1) of the *Retirement Homes Act, 2010*, S.O. 2010, c. 11 (the "Act").

SUMMARY OF FACTS

On October 26, 2024, the Licensee advised residents that it would cease operations as of November 11, 2024, as a result of an urgent and unexpected lack of financial resources. Ultimately, the Home provided residents with 17 days' notice before ceasing operations and provided the RHRA with a transition plan 12 days before ceasing operations. The RHRA made payments of \$31,396.96 to residents from its Emergency Fund to compensate them for their expenses in finding and moving to alternate accommodations.

CONVICTION AND SENTENCE

On April 23, 2026, the Licensee pleaded guilty to the offence of ceasing to operate a retirement home without providing adequate notice, contrary to section 49(1) of the Act. The Licensee agreed to pay restitution to the RHRA Emergency Fund of \$22,500. In light of the Licensee's restitution payment, no further penalty was issued.