
**COMPLIANCE ORDER SUMMARY
TO BE MADE AVAILABLE IN HOME**

Pursuant to the *Retirement Homes Act, 2010* S.O. 2010, Chapter 11, section 90.

The Royale Development GP Corporation
o/a Aspira Wildpine Retirement Living
10 Wildpine Court
Stittsville, ON K2S 1C6

COMPLIANCE ORDER NO. 2026-N01968-90-01

Under section 90 of the *Retirement Homes Act, 2010* (the “Act”), if the Deputy Registrar of the Retirement Homes Regulatory Authority (the “Deputy Registrar” and the “RHRA”, respectively) believes on reasonable grounds that a licensee has contravened a requirement under the Act the Deputy Registrar may serve an order on a licensee ordering it to refrain from doing something, or to do something, for the purpose of ending the contravention and achieving compliance, ensuring that the contravention is not repeated, and that compliance is maintained. The Deputy Registrar issues this Compliance Order (the “Order”) to require The Royale Development GP Corporation (the “Licensee”) operating as Aspira Wildpine Retirement Living (the “Home”) to come into and maintain compliance with the Act and Ontario Regulation 166/11 under the Act (the “Regulation”).

CONTRAVENTION

The Deputy Registrar has reasonable grounds to believe that the Licensee contravened the following sections of the Act and Regulation:

- Section 23(1)(a) and (b) of the Regulation: The Licensee did not ensure that a written behaviour management strategy is developed and implemented that includes techniques and strategies to prevent and address resident behaviours.
- Section 62(10) of the Act: The Licensee did not ensure that the care services set out in the plan of care are provided to the resident in accordance with the plan and the prescribed requirements.
- Section 62(11) of the Act: The Licensee did not ensure that the provision, outcome, and effectiveness of the care services is set out in the plan of care.
- Section 67(2) of the Act: The Licensee did not ensure that the staff of the Home did not neglect the residents.

BRIEF SUMMARY OF FACTS

An inspection identified that the Home did not consistently track a resident's nutritional intake or monitor their weight despite a physician's order. Although the resident frequently refused meals and personal care, and refusals were documented, staff did not consistently implement recommended behavioural strategies to support the resident's participation in care.

REQUIRED ACTION

Pursuant to section 90 of the Act, the Deputy Registrar orders the Licensee to comply with the following:

1. Within 30 days of this Order, demonstrate that there is a documented procedure for completing weight and food intake tracking when it is needed for a resident, including when directed by a medical professional.
2. Within 60 days, conduct an audit of all resident files to ensure that any resident who demonstrates behaviour that poses a risk to themselves or others in the Home, including the refusal of care and meals, has a behaviour management strategy in place.

Issued on March 19, 2026