



COMPLIANCE ORDER SUMMARY TO BE MADE AVAILABLE IN HOME

Pursuant to the *Retirement Homes Act, 2010* S.O. 2010, Chapter 11, section 90.

Huronia Retirement Homes Inc.
o/a Bayview Retirement Home
175 Walnut Street
Waubushene, ON L0K 2C0

COMPLIANCE ORDER NO. 2025-N0449-90-01

Under section 90 of the *Retirement Homes Act, 2010* (the “Act”), if the Deputy Registrar of the Retirement Homes Regulatory Authority (the “Deputy Registrar” and the “RHRA”, respectively) believes on reasonable grounds that a licensee has contravened a requirement under the Act the Deputy Registrar may serve an order on a licensee ordering it to refrain from doing something, or to do something, for the purpose of ending the contravention and achieving compliance, ensuring that the contravention is not repeated, and that compliance is maintained. The Deputy Registrar issues this Compliance Order (the “Order”) to ensure Huronia Retirement Homes Inc. (the “Licensee”) operating as Bayview Retirement Home (the “Home”) comes into compliance and maintains compliance with the Act and Ontario Regulation 166/11 under the Act (the “Regulation”).

CONTRAVICTION

The Deputy Registrar has reasonable grounds to believe that the Licensee is not in compliance with the following sections of the Act and Regulation:

- **Section 17(1) of the Regulation:** the Licensee did not ensure that the common areas of the home, including the floors and any furnishings, equipment and linens in those areas, are clean and sanitary;
- **Section 18(3) of the Regulation:** the Licensee did not ensure that timely action was taken to deal with pests in the retirement home; and
- **Section 19(1) of the Regulation:** the Licensee did ensure that a maintenance program was in place to ensure that the building forming the retirement home, including both interior and exterior areas and its operational systems, are maintained in good repair.

BRIEF SUMMARY OF FACTS

The Licensee did not take timely action to ensure regular pest control treatments were completed despite a lengthy bed bug infestation in the Home. The Licensee also failed to ensure that common areas of the Home remained clean and sanitary.

REQUIRED ACTION

Pursuant to section 90 of the Act, the Deputy Registrar orders the Licensee to comply with the following:

1. Within 7 days of this Order, begin conducting weekly cleaning audits and submit copies of the audits every month for a period of one year; and
2. Within 30 days of this Order, demonstrate acceptable pest treatment and submit confirmation of ongoing treatment each month for a period of one year or until the pest control service has advised that no further treatment is required.

The Licensee must demonstrate through written reports to the RHRA that it has complied with the actions set out above. The Licensee must submit these ongoing reports at such regularity as is determined by the RHRA Compliance Monitor. These reports must be submitted by email to enforcement@rhra.ca.

Issued on January 16, 2026.