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## **COMPLIANCE ORDER SUMMARY TO BE MADE AVAILABLE IN HOME**

Pursuant to the *Retirement Homes Act, 2010* S.O. 2010, Chapter 11, section 90.

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Bloomdsdale Health Resources Inc.  
o/a Bloomdsdale Seniors Home  
737 Anderson Street  
Whitby, ON L1N 9X9

### **COMPLIANCE ORDER NO. 2024-T0601-90-01 – BLOOMSDALE SENIORS HOME**

Under section 90 of the Retirement Homes Act, 2010 (the “Act”), if the Deputy Registrar of the Retirement Homes Regulatory Authority (the “Deputy Registrar” and the “RHRA”, respectively), believes on reasonable grounds that a licensee has contravened a requirement under the Act, the Deputy Registrar may serve an order on a licensee ordering it to refrain from doing something, or to do something, for the purpose of ending the contravention and achieving compliance, to ensure that the contravention is not repeated, and that compliance is maintained. The Deputy Registrar issues this Compliance Order (the “Order”) to ensure Bloomdsdale Health Resources Inc. (the “Licensee”) operating as Bloomdsdale Seniors Home (the “Home”) comes into compliance with the Act and Ontario Regulation 166/11 under the Act (the “Regulation”).

### **CONTRAVENTIONS**

The Deputy Registrar has reasonable grounds to believe that the Licensee contravened the following sections of the Act:

Sections 62(1), 62(4), and 62(12) of the Act. The Licensee failed to develop a plan of care for several residents;

Sections 32(a) & (b) of the Regulation. The Licensee failed to ensure that proper medication administration records (MARS) and resident prescriptions were kept.

### **BRIEF SUMMARY OF FACTS**

This Order is based on RHRA inspections conducted on November 22, 2022 and on September 15, 2023.

The Licensee has been noncompliant on both its inspections with respect to resident plans of care, keeping proper medication administration records (MARS) and maintaining written evidence of resident prescriptions in the Home.

## **REQUIRED ACTION**

Pursuant to section 90 of the Act, the Deputy Registrar orders the Licensee to comply with the following:

1. Ensure all residents have been reassessed within the required time frame and that resident plans of care have been completed and updated within 30 days of this order.
2. All resident plans of care and the Home's medication practices are to be audited monthly by the management consultant (in conjunction with the RPN) for the period of one year. Audit reports are to be submitted to the RHRA Compliance Monitor.
3. The Licensee must demonstrate through written reports to the RHRA that it has complied with actions 1 & 2 set out above. The Licensee must submit these ongoing reports at such regularity as is determined by the RHRA Compliance Monitor

**Issued on January 29, 2024.**