
COMPLIANCE ORDER SUMMARY TO BE MADE AVAILABLE IN HOME

Pursuant to the *Retirement Homes Act, 2010* S.O. 2010, Chapter 11, section 90.

Bethsaida Retirement Home Ltd
o/a Bethsaida Retirement Home Ltd
3 Hillside Drive
Orangeville, ON L9W 1P5

COMPLIANCE ORDER NO. 2023-T0245-90-01 – BETHSAIDA RETIREMENT HOME LTD.

Under section 90 of the *Retirement Homes Act, 2010* (the “Act”), the Deputy Registrar of the Retirement Homes Regulatory Authority (the “Deputy Registrar” and the “RHRA”, respectively) may serve an order on a licensee ordering it to refrain from doing something, or to do something, for the purpose of ending the contravention and achieving compliance, ensuring that the contravention is not repeated, and that compliance is maintained. The Deputy Registrar issues this Compliance Order (the “Order”) to ensure Bethsaida Retirement Home Ltd (the “Licensee”) operating as Bethsaida Retirement Home Ltd (the “Home”) comes into compliance with the Act and Ontario Regulation 166/11 under the Act.

The Contraventions and Order listed below are followed by the reasons for this Order, and information on the appeal process.

CONTRAVENTIONS

The Deputy Registrar has reasonable grounds to believe that the Licensee failed to comply with the following sections of the Act:

- Section 62(9) and 62(12) of the Act - failing to ensure that residents are re-assessed and that plans of care are approved within the prescribed times.

BRIEF SUMMARY OF FACTS

The RHRA conducted an inspection of the Home on March 23, 2023, resulting in the findings of non-compliance on which this Order is based.

Areas of identified non-compliance include failure to reassess residents and revise plans of care as necessary every six months or when circumstances require it, and failure to ensure that resident’s plans of care are approved by the resident or their substitute decision maker.

REQUIRED ACTION

Pursuant to section 90 of the Act, the Deputy Registrar orders the Licensee to comply with the following:

1. Within 90 days of this Order conduct an audit of all resident plans of care to ensure that requirements set out in section 62(9) and 62(12) of the Act are met within the appropriate timeframes.
2. Ensure and demonstrate, within 30 days of this Order, that the Home's Director of Care has completed the RHRA Compliance Assistance Module for Assessments and Plans of Care.

All reports and documentation demonstrating compliance with the above mentioned required actions must be submitted by email to the RHRA's Compliance Monitor at enforcement@rhra.ca.

Issued on November 28, 2023.