

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: April 13, 2023 **Name of Inspector:** Shyla Sittampalam, RN

Inspection Type: Routine Inspection

Licensee: 2249000 Ontario Ltd. / 4 Partridge Lane, Scarborough, ON M1T 3C6 (the "Licensee")

Retirement Home: Bethseda Home (76) / 76 Silversted Drive, Scarborough, ON M1S 3A5 (the "home")

Licence Number: T0291

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care.

The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.

Specifically, the Licensee failed to comply with the following subsection(s):

- **62. (9)** The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:
 - 1. The resident or the resident's substitute decision-maker.
- <u>62. (12)</u> The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident.

Inspection Finding

The Inspector reviewed a sample of resident care files and found one resident was not reassessed within the required time period. Furthermore, for two residents there was no evidence to demonstrate that the resident or their SDM approved the plan of care.

Outcome

The Licensee has demonstrated it has taken corrective action to achieve compliance.

2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 65; Training.

Specifically, the Licensee failed to comply with the following subsection(s):

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- **65. (2)** Every licensee of a retirement home shall ensure that no staff work in the home unless they have received training in,
 - (f) fire prevention and safety;
 - (g) the licensee's emergency evacuation plan for the home mentioned in subsection 60 (3).

Inspection Finding

The Inspector reviewed a sample of staff training records and found that two new staff had not completed required training related to fire prevention and safety and the emergency evacuation plan upon hire. The Licensee failed to ensure that staff were trained as required.

Outcome

The Licensee has demonstrated it has taken corrective action to achieve compliance.

3. The Licensee failed to comply with O. Reg. 166/11, s. 30; Storage of drugs or other substances.

Specifically, the Licensee failed to comply with the following subsection(s):

- <u>30.</u> If drugs or other substances are stored in a retirement home on behalf of a resident, the licensee of the home shall ensure that,
 - (a) the drugs or other substances are stored in an area or a medication cart that,
 - (ii) is locked and secure,

Inspection Finding

The Licensee failed to ensure drugs and other substances were locked and secured.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at http://www.rhra.ca/en/retirement-home-database.

Signature of Inspector	Date
	RN May 8, 2023
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