

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> March 23, 2023	<b>Name of Inspector:</b> Jennifer Sarkis
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> LLGP III Inc. / 330 Bay Street, Toronto, ON M5H 2S9 (the "Licensee")	
<b>Retirement Home:</b> Charlotte Villa / 120 Darling Street, Brantford, ON N3T 5W6 (the "home")	
<b>Licence Number:</b> S0521	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>27. (5)</b> The licensee of a retirement home shall ensure that,</p> <p>(0.a) any guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home;</p>
<p><b>Inspection Finding</b></p> <p>A report was made to the RHRA with concerns of resident's safety related to infection control measures during an outbreak. The inspector requested to review the Licensee's records of daily high touch cleaning over the course of the last 6 days of the outbreak. The Licensee was unable to show evidence of any common area surfaces and high touch area cleaning, which is required at a minimum, of twice daily during an outbreak. Additionally, while touring the home, the inspector found one staff to not be wearing a mask, while working alongside other co-workers. Furthermore, one staff was found to be wearing their mask inappropriately. The Licensee failed to ensure all staff were wearing masks appropriately and completing the necessary high touch cleaning, as required.</p>
<p><b>Outcome</b></p> <p>The Licensee has demonstrated it has taken corrective action to achieve compliance.</p>
<p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p>

**27. (7)** The licensee of a retirement home shall ensure that waterless, alcohol-based hand sanitizer or another form of hand sanitation that provides equivalent protection against infectious disease transmission is available for use by residents and staff in communal resident areas and in staff work areas.

**Inspection Finding**

The inspector toured the home and reviewed several different hand sanitizers on multiple floors. The inspector found some hand sanitizers below the standard of 70% alcohol base. The Licensee failed to ensure all sanitizer used for hand hygiene met the required alcohol base as required.

**Outcome**

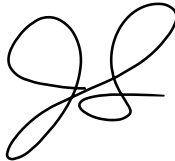
The Licensee has demonstrated it has taken corrective action to achieve compliance.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

<p>Signature of Inspector</p> 	<p>Date</p> <p>April 19, 2023</p>
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