

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: March 14, 2023	Name of Inspector: Jennifer Sarkis
Inspection Type: Mandatory Reporting Inspection	
Licensee: Seasons Retirement Communities (Stoney Creek) GP Inc. / 1315 North Service Road, Oakville , ON L6H 1A7 (the "Licensee")	
Retirement Home: Seasons Stoney Creek / 8 Shoreview Place, Stoney Creek, ON L8E 0J6 (the "home")	
Licence Number: S0439	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Compliance with plan. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Same, neglect.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (10) The licensee shall ensure that the care services that the licensee provides to the resident are set out in the plan of care and are provided to the resident in accordance with the plan and the prescribed requirements, if any.</p> <p>67. (2) Every licensee of a retirement home shall ensure that the licensee and the staff of the home do not neglect the residents.</p>
<p>Inspection Finding</p> <p>The home self-reported to the RHRA an incident regarding neglect of a resident by a staff member. As part of the inspection in response to the report, the inspector reviewed the Licensee's staff training records, the resident's care file, communication records, the internal investigation documents, policies and procedures and interviewed relevant staff. The inspector found that the Licensee had failed to ensure that staff implemented a wellness check over meal service, portered the resident to dinner or delivered a tray service to the resident as outlined in their plan of care. After several hours, the resident was found to have sustained a fall with injuries and was sent to hospital. As a result, the Licensee's inactions jeopardized the health and safety of the resident, and the Licensee failed to protect the resident from neglect.</p>
<p>Outcome</p> <p>The Licensee has demonstrated it has taken corrective action to achieve compliance.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date April 3, 2023
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