

# FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information		
Date of Inspection: February 7, 2023	Name of Inspector: Shara Bundy	
Inspection Type: Mandatory Reporting Inspection		
Licensee: 480313 Ontario Inc. / 335 Dundas Street, Waterdown, ON LOR 2H0 (the "Licensee")		
Retirement Home: Waterdown Manor / 335 Dundas Street, Waterdown, ON LOR 2H0 (the "home")		

Licence Number: T0184

**Purpose of Inspection** 

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

### NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.

#### The Licensee failed to comply with O. Reg. 166/11, s. 30; Storage of drugs or other substances.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>29.</u> If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,

(a) no drug is administered by the licensee or the staff to the resident in the home unless the drug has been prescribed for the resident by a person who is authorized to prescribe a drug under section 27 of the Regulated Health Professions Act, 1991;

<u>30.</u> If drugs or other substances are stored in a retirement home on behalf of a resident, the licensee of the home shall ensure that,

(b) controlled substances as defined in the Controlled Drugs and Substances Act (Canada) are stored in a separate, double-locked stationary cupboard in the locked area or stored in a separate locked area within the locked medication cart.

### **Inspection Finding**

A report was made to RHRA which included allegations relating to an alleged Medication Incident in the home. The inspector conducted interviews with staff and reviewed documentation related to the administration of medications including resident files, Medication Administration Records, and staff training. The inspector was unable to confirm the reported allegations. However, during review of a resident file, the inspector found evidence that a medication had been administered to the resident without an appropriate prescription on record. The inspector also found that storage box for controlled medication in the home was not double locked as required. The Licensee failed to ensure narcotics and controlled medications are stored safely and securely as required and that no drug is administered by staff



in the home unless the drug has been prescribed for the resident by a person who is authorized to prescribe a drug.

#### Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.

# NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <u>http://www.rhra.ca/en/retirement-home-database</u>.

Signature of Inspector	Date
Shara Bundy	March 31, 2023