

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: March 1, 2023	Name of Inspector: Jennifer Sarkis
Inspection Type: Routine Inspection	
Licensee: Parkview Meadows Christian Retirement Village / 72 Town Centre Drive, Townsend, ON N0A 1S0 (the "Licensee")	
Retirement Home: Parkview Meadows Christian Retirement Village - Southview / 72 Town Centre Drive, Townsend, ON N0A 1S0 (the "home")	
Licence Number: S0139	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Contents of plan.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (4) The licensee of a retirement home shall ensure that there is a written plan of care for each resident of the home that sets out,</p> <p style="padding-left: 40px;">(a) the care services that are part of a package of care services that the resident is entitled to receive under the resident's agreement with the licensee, whether or not the resident receives the services;</p>
<p>Inspection Finding</p> <p>The inspector reviewed a sample of resident care files and found that 2 residents did not have goals related to meals and medication service, as required in their plan of care. The Licensee failed to ensure that the plans of care had been completed with all care services outlined, as required.</p>
<p>Outcome</p> <p>The Licensee has demonstrated it has taken corrective action to achieve compliance.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date March 27, 2023
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