

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

| Inspection Information   |  |
|--|--|
| <b>Date of Inspection:</b> February 8, 2023  | <b>Name of Inspector:</b> Melissa Meikle |
| <b>Inspection Type:</b> Routine Inspection   |  |
| <b>Licensee:</b> 2503106 Ontario Inc. / 555 Meadow Wood Road, Mississauga, ON L5J 2S4 (the "Licensee") |  |
| <b>Retirement Home:</b> Le Pavillon / 1122 Notre Dame Avenue, Embrun, ON K0A 1W0 (the "home")          |  |
| <b>Licence Number:</b> N0412   |  |

| Purpose of Inspection   |
|---|
| The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |

| NON-COMPLIANCE  |
|---|
| <p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Plan of care.</b><br/><b>The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>62. (1)</b> When a resident commences his or her residency in a retirement home, the licensee shall, within the prescribed times, ensure that the resident is assessed and that a plan of care is developed based on the assessment and in accordance with this section and the regulations.</p> <p><b>62. (12)</b> The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,</p> <p>(b) the resident's care needs change or the care services set out in the plan are no longer necessary;</p> |
| <p><b>Inspection Finding</b></p> <p>The inspector reviewed a sample of resident care files and found that 2 residents did not have a plan of care as required and 1 resident's plans of care was not revised appropriately. The inspector confirmed that the Licensee failed to ensure that all plans of care were developed and reviewed and revised at least every six months as required.</p>  |
| <p><b>Outcome</b></p> <p>The Licensee submitted a plan to achieve compliance by March 27, 2023. RHRA to confirm compliance by following up with the Licensee or by inspection.</p>  |
| <p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</b></p>  |

Specifically, the Licensee failed to comply with the following subsection(s):

- 27. (5)** The licensee of a retirement home shall ensure that,  
(0.a) any guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home;

**Inspection Finding**

While conducting this inspection, the inspector made a finding related to the Ministry for Seniors and Accessibility COVID-19 Guidance Document for Retirement Homes in Ontario. The Licensee failed to ensure that all staff are wearing masks as directed.

**Outcome**


The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the “RHRA”) and the home’s Residents’ Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar’s copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

|   |                                      |
|---|--------------------------------------|
| <p>Signature of Inspector</p>  | <p>Date</p> <p>February 13, 2023</p> |
|---|--------------------------------------|