

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: January 13, 2023	Name of Inspector: Angela Butler
Inspection Type: Mandatory Reporting Inspection	
Licensee: 2344280 Ontario Inc. / 79 David Street, London, ON N6P 1B4 (the "Licensee")	
Retirement Home: Ashwood Manor / 79 David Street, London, ON N6P 1B4 (the "home")	
Licence Number: S0425	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Contents of plan. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Assessment of resident.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (4) The licensee of a retirement home shall ensure that there is a written plan of care for each resident of the home that sets out,</p> <p style="padding-left: 40px;">(b) the planned care services for the resident that the licensee will provide, including,</p> <p style="padding-left: 80px;">(iii) clear directions to the licensee's staff who provide direct care to the resident;</p> <p>62. (6) The licensee shall ensure that the plan of care is based on an assessment of the resident and the needs and preferences of the resident.</p>
<p>Inspection Finding</p> <p>As part of the inspection, the inspector reviewed records relating to residents. The inspector found that there was no clear direction to staff who complete continence care and meal service delivery for residents who receive tray service for meals. Furthermore, the plans of care were not based on the needs and preferences of the residents. The Licensee failed to ensure that plans of care were in compliance with the legislation.</p>
<p>Outcome</p> <p>The Licensee submitted a plan to achieve compliance by February 16, 2023. RHRA to confirm compliance by following up with the Licensee or by inspection.</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.</p>

Specifically, the Licensee failed to comply with the following subsection(s):

- 40.** If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,
- (j) staff monitor the resident during meals as required;

Inspection Finding

As part of the inspection, the inspector reviewed resident files. It was determined that two residents in the home are at risk of choking during meals and there is no evidence to support the home is monitoring these residents during meals. The Licensee failed to ensure staff monitor residents during meals as required.

Outcome


The Licensee has demonstrated it has taken corrective action to achieve compliance.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector		RN	Date February 2, 2023
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