

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: January 18, 2023	Name of Inspector: Douglas Crust
Inspection Type: Routine Inspection	
Licensee: Thomas and Clover Tuah / 379 Lake Promenade, Etobicoke, ON M8W 1C1 (the "Licensee")	
Retirement Home: Adeline's Lodge / 379 Lake Promenade, Etobicoke, ON M8W 1C1 (the "home")	
Licence Number: T0191	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Plan of care. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (1) When a resident commences his or her residency in a retirement home, the licensee shall, within the prescribed times, ensure that the resident is assessed and that a plan of care is developed based on the assessment and in accordance with this section and the regulations.</p> <p>62. (9) The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:</p> <p>2. The prescribed person if there is a person prescribed for the purpose of this paragraph.</p> <p>62. (12) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,</p> <p>(b) the resident's care needs change or the care services set out in the plan are no longer necessary;</p>
<p>Inspection Finding</p> <p>The inspector reviewed a sample of resident care files and found that two residents, who were recent admissions to the Home, did not have their plans of care approved appropriately, as there was no evidence that the plans of care had been approved on behalf of the Licensee by a "prescribed person", as defined. In addition, one resident's plan of care was not reviewed and revised despite a change in care needs. The inspector also followed up on the plan of care related to a previous inspection. The Licensee had previously</p>

advised that the plan of care for this resident was updated. However, at the inspection, the Licensee was not able to produce the revised plan of care for the resident. The Licensee failed to ensure that all resident plans of care were revised and approved as required.

Outcome

The Licensee submitted a plan to achieve compliance by February 19, 2023. RHRA to confirm compliance by following up with the Licensee or by inspection.

- 2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 64; Hiring staff.
The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 64; Police background checks.**

Specifically, the Licensee failed to comply with the following subsection(s):

64. (1) A licensee of a retirement home shall ensure that screening measures are conducted in accordance with the regulations before hiring staff and accepting volunteers to work in the home.

64. (2) The screening measures shall include a police background check as defined in the regulations, unless the person being screened is under 18 years of age.

Inspection Finding

The Licensee was unable to provide evidence of any background checks performed for any staff members working at the Home. Staff confirmed to the inspector that the background checks were not routinely done by the Licensee. The Licensee failed to complete background checks on staff, as prescribed.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date January 29, 2023
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