

FINAL INSPECTION REPORT

Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: January 3, 2023	Name of Inspector: Angela Butler
Inspection Type: Mandatory Reporting Inspection	
Licensee: HCN-Revera Lessee (Grand Wood) LP / 5015 Spectrum Way, Mississauga, ON L4W 0E4 (the "Licensee")	
Retirement Home: Grand Wood Park / 81 Grand Avenue, London, ON N6C 1M2 (the "home")	
Licence Number: S0386	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Compliance with plan. Specifically, the Licensee failed to comply with the following subsection(s): 62. (10) The licensee shall ensure that the care services that the licensee provides to the resident are set out in the plan of care and are provided to the resident in accordance with the plan and the prescribed requirements, if any.
Inspection Finding A report was made to RHRA regarding suspected improper care of residents relating to these residents not consistently receiving continence care. As part of the inspection in response to the report, the inspector reviewed records relating to a sample of residents. The inspector confirmed that the Licensee was unable to demonstrate that continence care which was set out in the residents' plans of care were being provided to the residents in accordance with the plan of care.
Outcome The Licensee submitted a plan to achieve compliance by Feb 1, 2023. RHRA to confirm compliance by following up with the Licensee or by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector  RN	Date January 24, 2023
---	-----------------------