

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

| Inspection Information | | |
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| Date of Inspection: January 9, 2023 | Name of Inspector: Julie Hebert | |
| Inspection Type: Routine Inspection | | |
| Licensee: Central Place Inc. / 7 Lyric Lane, Toronto, ON M3B 2J4 (the "Licensee") | | |
| Retirement Home: Central Place Retirement Community / 855 3rd Avenue, Owen Sound, ON N4K 2K6 (the "home") | | |
| Licence Number: S0527 | | |

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>62. (12)</u> The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months.

Inspection Finding

As part of the Routine Inspection the inspector reviewed residents' plans of care. Although they were completed with clear directions and goals for care services and needs, several of the plans of care were outdated. The home is required to update residents plans of care at minimum every 6 months and of the 88 plans of care, 46 of them had not been updated within this time period. This area of non-compliance had been previously cited at the home during inspection in December 2021 and May 2022. The home was not able to demonstrate that they had revised plans of care within the required time periods.

Outcome

The Licensee submitted a plan to achieve compliance by February 13, 2023. RHRA to confirm compliance by following up with the Licensee or by inspection.



NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <u>http://www.rhra.ca/en/retirement-home-database</u>.

| Signature of Inspector | Date |
|------------------------|------------------|
| Julie Hebert | January 17, 2023 |
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