

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: December 8, 2022	Name of Inspector: Melissa Meikle
Inspection Type: Mandatory Reporting Inspection	
Licensee: 3673928 Ontario Inc / 261 McGill Street, Hawkesbury, ON K6A 1P9 (the "Licensee")	
Retirement Home: Manoir McGill / 261 McGill Street, Hawkesbury, ON K6A 1P9 (the "home")	
Licence Number: N0169	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>29. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,</p> <p>(a) no drug is administered by the licensee or the staff to the resident in the home unless the drug has been prescribed for the resident by a person who is authorized to prescribe a drug under section 27 of the Regulated Health Professions Act, 1991;</p>
<p>Inspection Finding</p> <p>As part of the inspection in response to the report, the inspector reviewed records including medication administration records relating to the residents and confirmed that a medication was administered without the appropriate authorization of a Regulated Health Professional.</p>
<p>Outcome</p> <p>The Licensee has demonstrated it has taken corrective action to achieve compliance.</p>
<p>2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (12) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,</p>

(b) the resident’s care needs change or the care services set out in the plan are no longer necessary;

Inspection Finding

A report was made to RHRA regarding an alleged incident of improper care of 2 residents. As part of the inspection in response to the report, the inspector reviewed records relating to the residents. The inspector confirmed that the Licensee failed to ensure that 1 resident was reassessed and that the plan of care was reviewed and revised at least every six months as required.

Outcome

The Licensee has demonstrated it has taken corrective action to achieve compliance.

3. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,

- (a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home;
- (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;

Inspection Finding

A report was made to RHRA regarding an alleged incident of improper care of 2 residents. As part of the inspection in response to the allegation, the inspector reviewed both residents’ care files, and reviewed the Licensee’s behaviour management strategy. The inspector found that 1 resident had previously exhibited behaviours that posed a risk to others in the home. The Licensee had not implemented techniques and/or strategies to address the behaviour.

Outcome

The Licensee has demonstrated it has taken corrective action to achieve compliance.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date December 30, 2022
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