

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: November 30, 2022	Name of Inspector: Shyla Sittampalam, RN
Inspection Type: Mandatory Reporting Inspection	
Licensee: Seasons Retirement Communities (Clarington) GP Inc. / 1315 North Service Road, Oakville, ON L6H 1A7 (the "Licensee")	
Retirement Home: Seasons Clarington / 65 Clarington Boulevard, Bowmanville, ON L1C 0A1 (the "home")	
Licence Number: T0395	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Same, neglect.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>67. (2) Every licensee of a retirement home shall ensure that the licensee and the staff of the home do not neglect the residents.</p>
<p>Inspection Finding</p> <p>The Licensee reported to the RHRA regarding the alleged neglect of a resident by staff members. As part of the inspection in response to the allegation, the inspector reviewed applicable policies and procedures, resident documents, staff training records and interviewed relevant staff. The inspector found that staff did not follow the Licensee's documentation and resident transfer policies, resulting in a resident being unaccounted for approximately a day and the resident did not receive care, safety checks, meals and medications during this period. As a result, the Licensee's inactions jeopardized the health and safety of the resident and the Licensee failed to protect the resident from neglect.</p>
<p>Outcome</p> <p>The Licensee has demonstrated it has taken corrective action to achieve compliance.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date December 29, 2022
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