
COMPLIANCE ORDER TO BE MADE AVAILABLE IN HOME

Pursuant to the *Retirement Homes Act, 2010* S.O. 2010, Chapter 11, section 90.

767948 Ontario Limited
o/a The LeBlanc Rest Home
40 Toronto Street
Bradford, ON L3Z 1N6

COMPLIANCE ORDER NO. 2022-T0114-90-01 – THE LEBLANC REST HOME

Under section 90 of the *Retirement Homes Act, 2010* (the “Act”), the Deputy Registrar of the Retirement Homes Regulatory Authority (the “Deputy Registrar” and the “RHRA”, respectively) may serve an order on a licensee ordering it to refrain from doing something, or to do something, for the purpose of ending a contravention and achieving compliance, ensuring that the contravention is not repeated, and that compliance is maintained. The Deputy Registrar issues this Compliance Order to help ensure that 767948 Ontario Ltd. (the “Licensee”) operating as The LeBlanc Rest Home (the “Home”) comes into compliance with the Act and Ontario Regulation 166/11 under the Act (the “Regulation”).

CONTRAVENTIONS

The Deputy Registrar has reasonable grounds to believe that the Licensee contravened the following sections of the Act:

- subsection 67(2) of the Act
- subsection 65(5)3 of the Act
- subsections 23(1) and (2) of the Regulation

BRIEF SUMMARY OF FACTS

This Order is issued due to findings of non-compliance by the Licensee during an RHRA inspection conducted on, October 25, 2022.

Areas of identified non-compliance include: failure to implement written behaviour management strategies and techniques for a resident whose behaviors posed a risk to the resident or others in the Home and failure to ensure all direct care staff received training in behaviour management.

The Deputy Registrar has determined that this Order is appropriate to help ensure the Licensee achieves and maintains compliance with the Act and Regulation.

REQUIRED ACTION

Pursuant to section 90 of the Act, the Deputy Registrar orders the Licensee to immediately comply with the following:

By **January 3, 2023**, the Licensee must implement a written behaviour management and behaviour monitoring strategy for Resident B and submit the strategy for approval to the RHRA.

By **January 16, 2023**, the Licensee must ensure that all direct care staff have been trained in behaviour management and the Home's behaviour management strategy and submit records of that training to the RHRA.

Issued on December 23, 2022.