

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> December 1, 2022	<b>Name of Inspector:</b> Tania Buko
<b>Inspection Type:</b> Compliance Inspection	
<b>Licensee:</b> Oxford SC Highland Kitchner LP / 5420 Service Rd, Burlington, ON L7L 6C7 (the "Licensee")	
<b>Retirement Home:</b> Highland Place / 20 Fieldgate Street, Kitchener, ON N2M 5K3 (the "home")	
<b>Licence Number:</b> T0571	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p style="padding-left: 40px;"><b>27. (5)</b> The licensee of a retirement home shall ensure that,</p> <p style="padding-left: 80px;">(0.a) any guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home.</p>
<p><b>Inspection Finding</b></p> <p>As part of the compliance inspection, the Inspector followed up on an area of previous non-compliance relating to following the Chief Medical Officer of Health recommendations outlined in the updated COVID-19 Guidance for Long-Term Care Homes and Retirement Homes for Public Health Units. The Inspector found the Licensee failed to ensure resident temperatures and screening of symptoms was consistently completed on a daily basis as required.</p>
<p><b>Outcome</b></p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the “RHRA”) and the home’s Residents’ Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar’s copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector  <i>Tania Buko</i>	Date  December 16, 2022
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