

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> October 3, 2022	<b>Name of Inspector:</b> Michele Davidson
<b>Inspection Type:</b> Complaint Inspection	
<b>Licensee:</b> The Elden of Bradford Management Company / 3131 8th Line, Bradford, ON L3Z 4H2 (the "Licensee")	
<b>Retirement Home:</b> The Elden of Bradford / 3131 8th Line, Bradford, ON L3Z 4H2 (the "home")	
<b>Licence Number:</b> T0541	

Purpose of Inspection
The RHRA received a complaint under section 83(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p style="padding-left: 40px;"><b>40.</b> If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,</p> <p style="padding-left: 80px;">(i) food service workers and staff assisting the resident are aware of the resident's diet, special needs and preferences.</p>
<p><b>Inspection Finding</b></p> <p>A complaint was made to the RHRA regarding alleged improper care of a resident with food allergies. The inspector interviewed nursing and dietary staff, reviewed the resident's medical chart, and the home's procedures. It was found that staff was not informed of the resident's needs. The Licensee failed to ensure that food service workers and staff were aware of the resident's special dietary requirements.</p>
<p><b>Outcome</b></p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector <i>M. Davidson</i>	Date November 25, 2022
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