

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: September 29, 2022	Name of Inspector: Shara Bundy
Inspection Type: Compliance Inspection	
Licensee: Mountainview Residence Inc. / 222 Mountainview Road, Georgetown, ON L7G 3R2 (the "Licensee")	
Retirement Home: Mountainview Residence / 222 Mountainview Road, Georgetown, ON L7G 3R2 (the "home")	
License Number: T0169	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>27. (5) The licensee of a retirement home shall ensure that, (0.a) any guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home;</p> <p>27. (9) The licensee shall ensure that each staff member who works in the retirement home receives training on how to reduce the incidence of infectious disease transmission, including, (a) the need for and method of maintaining proper hand hygiene and method of preventing cross contamination, including proper handling of soiled linens, the protection of uniforms, and the separation of clean and dirty items; (b) the need for and process of reporting, providing surveillance of and documenting incidents of infectious illness.</p>
<p>Inspection Finding</p> <p>A COVID-19 inspection was completed by an RHRA inspector together with PHU. During the inspection the inspector reviewed documentation regarding staff training, interviewed staff and completed a tour of the home and found that the licensee failed to provide the required PPE at the point of care for residents who were on Contact and Droplet Precautions related to COVID-19 and failed to ensure proper use of PPE by staff when providing direct care to residents who are suspect or confirmed COVID-19 cases. The Licensee also failed to ensure that staff received the required training regarding COVID-19 or Infection Prevention and Control at time of hire or annually as required. The Licensee failed to ensure that guidance, advice or</p>

recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home.

Outcome

The Licensee has demonstrated it has taken corrective action to achieve compliance.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector <i>Shara Bundy</i>	Date November 4, 2022
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