

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

| Inspection Information | |
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| Date of Inspection: October 5, 2022 | Name of Inspector: Georges Gauthier |
| Inspection Type: Routine Inspection | |
| Licensee: G & R Management Inc. / 387 Goodrich Road, Codrington, ON K0K 1R0 (the "Licensee") | |
| Retirement Home: Golden Pond Retirement Residence / 387 Goodrich Road, Codrington, ON K0K 1R0 (the "home") | |
| Licence Number: N0007 | |

| Purpose of Inspection |
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| The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |

| NON-COMPLIANCE |
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| <p>1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><u>27. (5)</u> The licensee of a retirement home shall ensure that, (0.a) any guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home.</p> |
| <p>Inspection Finding</p> <p>The inspector found there was no documentation to show resident daily temperature checks were being conducted and was informed these were currently not being completed. Further, the inspector observed instances where staff were not wearing medical masks as required. In addition, the inspector reviewed a visitor policy that did not address the requirements. The Licensee failed to ensure compliance with guidance provided by the Chief Medical Officer of Health.</p> |
| <p>Outcome</p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.</p> |
| <p>2. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> |

40. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,
(g) the resident is informed of his or her daily and weekly menu options.

Inspection Finding

The inspector viewed a posted weekly menu along with a daily menu and found that these did not detail the residents' menu options. The Licensee failed to ensure residents were informed of their daily and weekly menu options.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

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| Signature of Inspector | Date November 2, 2022 |
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