

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: October 12, 2022	Name of Inspector: Mark Dennis
Inspection Type: Mandatory Reporting Inspection	
Licensee: Chartwell Master Care Corporation / 7070 Derrycrest Drive, Mississauga, ON L5W 0G5 (the "Licensee")	
Retirement Home: Chartwell Allandale Station Retirement Residence / 357 Yonge Street, Barrie, ON L4N 4K3 (the "home")	
Licence Number: N0565	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (12) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,</p> <p>(b) the resident's care needs change or the care services set out in the plan are no longer necessary;</p>
<p>Inspection Finding</p> <p>The RHRA conducted an inspection relating to an incident involving the administration of drugs or other substances. The inspection showed that when a resident initially took residency in the home, home staff was not administering the resident their medication. After five months of living in the home, the home staff began to administer the resident their medications. This change in care required that the residents plan of care be revised to reflect the change in care services. The plan of care reviewed during the inspection did not reflect the change. The Licensee failed to revise a residents' plan of care as prescribed.</p>
<p>Outcome</p> <p>The Licensee submitted a plan to achieve compliance by November 15, 2022. RHRA to confirm compliance by following up with the Licensee or by inspection.</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p>

29. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,
(b) no drug is administered by the licensee or the staff to the resident in the home except in accordance with the directions for use specified by the person who prescribed the drug for the resident;

Inspection Finding

The RHRA conducted an inspection relating to an incident involving the administration of drugs or other substances. The inspection showed that a Physician issued an order for a pain patch, which was to be changed after one week. The inspection showed the patch was changed on day six. The Licensee failed to administer a medication in accordance with the directions for use specified by the person who prescribed the drug for the resident.

Outcome


The Licensee submitted a plan to achieve compliance by November 15, 2022. RHRA to confirm compliance by following up with the Licensee or by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

<p>Signature of Inspector</p> 	<p>Date</p> <p>October 31, 2022</p>
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