

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: October 25, 2022	Name of Inspector: Julie Hebert
Inspection Type: Compliance Inspection	
Licensee: University Place Inc. / 3140 Peter Street, Windsor, ON N9C 1H3 (the "Licensee")	
Retirement Home: Cardinal Place / 3140 Peter Street, Windsor, ON N9C 1H3 (the "home")	
Licence Number: S0353	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (9) The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:</p> <p>1. The resident or the resident's substitute decision-maker.</p>
<p>Inspection Finding</p> <p>On October 25, 2022, the inspector attended the home to follow up on non-compliance regarding resident plans of care cited during a routine inspection conducted September 13, 2022. At the time of the routine inspection, the home responded to the draft report with an action plan for completing all areas of non-compliance by October 13, 2022. The inspection on October 25th revealed that although the home had come into compliance with updating resident plans of care as the residents' needs changed, they had not fully addressed the issue of the approval by the resident or substitute decision maker for all resident plans of care.</p>
<p>Outcome</p> <p>The Licensee submitted a plan to achieve compliance by November 25, 2022. RHRA to confirm compliance by following up with the Licensee or by inspection.</p>
<p>2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 65; Training. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 65; On-going training. The Licensee failed to comply with O. Reg. 166/11, s. 14; Staff training.</p>

Specifically, the Licensee failed to comply with the following subsection(s):

65. (2) Every licensee of a retirement home shall ensure that no staff work in the home unless they have received training in,

(f) fire prevention and safety;

65. (4) The licensee shall ensure that the persons who are required to receive the training described in subsection (2) receive on-going training as described in that subsection at the times required by the regulations.

14. (2) For the purposes of subsection 65 (4) of the Act, the licensee shall ensure that the persons who are required to receive training under subsection 65 (2) of the Act receive the training at least annually.

14. (5) The licensee shall ensure that the persons who are required to receive the training described in subsection 65 (5) of the Act receive that training on an ongoing basis, namely at least annually after receiving the training described in subsection (4).

Inspection Finding

On October 25, 2022, the inspector attended the home to follow up on non-compliance cited regarding annual and orientation training during a routine inspection conducted September 13, 2022. At the time of the routine inspection, the home responded to the draft report with an action plan for completing all areas of non-compliance by October 13, 2022. The inspection on October 25th revealed that although the home had ensured newly hired had completed required training with the exception of fire safety training, at least 3 staff had not completed any of the required annual training since 2020 and only a few staff had completed annual training in fire safety.

Outcome

The Licensee submitted a plan to achieve compliance by November 25, 2022. RHRA to confirm compliance by following up with the Licensee or by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector <i>Julie Hebert</i>	Date October 28, 2022
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