

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: September 7, 2022	Name of Inspector: Shara Bundy
Inspection Type: Compliance Inspection	
Licensee: Palermo G.P. Inc. / 5290 Yonge Street, North York, ON M2N 5P9 (the "Licensee")	
Retirement Home: Palermo Village Retirement Residence / 3136 Dundas Street, Oakville, ON L6M 4J3 (the "home")	
License Number: T0418	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><u>27. (5)</u> The licensee of a retirement home shall ensure that, (0.a) any guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home;</p> <p><u>27. (5.1)</u> The licensee of a retirement home shall ensure that an infectious disease outbreak is reported to the Authority on the same day it is reported to the local medical officer of health or designate under clause (5) (a).</p> <p><u>27. (7)</u> The licensee of a retirement home shall ensure that waterless, alcohol-based hand sanitizer or another form of hand sanitation that provides equivalent protection against infectious disease transmission is available for use by residents and staff in communal resident areas and in staff work areas.</p>
<p>Inspection Finding</p> <p>The inspector completed a walkthrough of the home, and reviewed COVID-19 policies and procedures and found that the Licensee failed to report a COVID-19 Outbreak when the outbreak was declared by the Public Health Unit as is required. Additionally the Licensee failed to provide appropriate Alcohol Based Hand Sanitizer and N95 Masks at the point of care during a COVID-19 outbreak as required. The Licensee failed to follow the guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health.</p>

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.

2. The Licensee failed to comply with O. Reg. 166/11, s. 47; Development of plan of care.

Specifically, the Licensee failed to comply with the following subsection(s):

47. (2) No later than 21 days after a resident commences residency in a retirement home, the licensee of the home shall develop a complete plan of care for the resident based on the full assessment of the resident’s care needs and preferences conducted under section 44 that takes into account all of the matters that must be considered in a full assessment.

Inspection Finding

The inspector reviewed the plans of care for four residents and found that the Licensee failed to provide evidence that the Complete Plans of Care for residents are completed within the required timeframe. The Licensee failed to ensure that Complete Plans of Care are completed as required.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the “RHRA”) and the home’s Residents’ Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar’s copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

<p>Signature of Inspector</p> <p style="text-align: center;"><i>Shara Bundy</i></p>	<p>Date</p> <p style="text-align: center;">October 26, 2022</p>
---	---