

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> September 27, 2022	<b>Name of Inspector:</b> Jennifer Sarkis
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> Oxford SC Garrison Fort Erie LP. / 5420 Service Rd, Burlington, ON L7L 6C7 (the "Licensee")	
<b>Retirement Home:</b> Garrison Place / 373 Garrison Road, Fort Erie, ON L2A 1N1 (the "home")	
<b>Licence Number:</b> S0478	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>24. (5)</b> The licensee shall,</p> <p>(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,</p> <p>(i) the loss of essential services,</p> <p>(ii) situations involving a missing resident,</p> <p>(iii) medical emergencies,</p> <p>(iv) violent outbursts;</p>
<p><b>Inspection Finding</b></p> <p>The inspector reviewed the Licensee's records of testing for their emergency plans and found that the testing for situations involving the loss of essential services, a missing resident, a medical emergency and a violent outburst had not been completed within the past year. The Licensee failed to ensure that testing was done annually as required.</p>
<p><b>Outcome</b></p> <p>The Licensee submitted a plan to achieve compliance by October 31, 2022. RHRA to confirm compliance by following up with the Licensee or by inspection.</p>
<p><b>2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</b></p>

Specifically, the Licensee failed to comply with the following subsection(s):

**62. (12)** The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,  
(b) the resident’s care needs change or the care services set out in the plan are no longer necessary;

**Inspection Finding**

The inspector reviewed a sample of resident care files and progress notes and found that 2 residents had a change in status related to mobility and responsive behaviors and required a re-assessment and revision to their plan of care. The Licensee failed to ensure that all residents were re-assessed, and their plans of care revised, as required.

**Outcome**

The Licensee has demonstrated it has taken corrective action to achieve compliance.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the “RHRA”) and the home’s Residents’ Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar’s copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector		Date	October 24, 2022
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