

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: October 4, 2022	Name of Inspector: Nathalie Bartlett
Inspection Type: Routine Inspection	
Licensee: ASC (MR) Facility Limited Partnership / 175 Bloor Street East, Toronto, ON M4W 3R8 (the "Licensee")	
Retirement Home: Cite Parkway Retirement Residence / 380 LeBoutillier Avenue, Ottawa, ON K1K 3W3 (the "home")	
Licence Number: N0438	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (12) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,</p> <ul style="list-style-type: none"> (a) a goal in the plan is met; (b) the resident's care needs change or the care services set out in the plan are no longer necessary; (c) the care services set out in the plan have not been effective.
<p>Inspection Finding</p> <p>The Inspector reviewed a sample of resident care files and found that a resident did not have their plan of care reviewed every 6 months or when there is a change. The Licensee failed to ensure that the plan of care was being reviewed as required.</p>
<p>Outcome</p> <p>At the time of the inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p>

23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,

- (a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home;
- (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;

Inspection Finding

The Inspector reviewed the plan of care for a resident being monitored for behaviours. Although there was a clear indication that the resident demonstrated behaviours and was being monitored, the Licensee failed to develop and implement a written behaviour management strategy that includes techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home and strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home in the resident's plan of care.

Outcome

At the time of inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

<p>Signature of Inspector</p> 	<p>Date</p> <p>October 24, 2022,</p>
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