

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: September 26, 2022	Name of Inspector: Douglas Crust
Inspection Type: Compliance Inspection	
Licensee: Infinity Care Homes Inc. / 100 Renfrew Drive, Markham, ON L3R 9R6 (the "Licensee")	
Retirement Home: Memory & Company Oakville Club / 407 Iroquois Shore Rd., Oakville, ON L6H 1M3 (the "home")	
Licence Number: T0617	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>27. (5) The licensee of a retirement home shall ensure that,</p> <p>(0.a) any guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home.</p>
<p>Inspection Finding</p> <p>The inspector reviewed the Licensee's COVID-19 visitor screening process and documents. The inspector determined that the Licensee was not using the current COVID-19 Screening Tool for Long-Term Care Homes and Retirement Homes. The Licensee failed to follow the guidance given to retirement homes by the Chief Medical Officer of Health.</p>
<p>Outcome</p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date October 12, 2022
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