

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: August 4, 2022	Name of Inspector: Shara Bundy
Inspection Type: Routine Inspection	
Licensee: Delmanor Prince Edward Inc. / 4800 Dufferin Street, Toronto, ON M3H 5S9 (the "Licensee")	
Retirement Home: Delmanor Prince Edward Inc. / 4180 Dundas Street, Etobicoke, ON M8X 1X8 (the "home")	
Licence Number: T0397	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>24. (5) The licensee shall,</p> <ul style="list-style-type: none"> (a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to, <ul style="list-style-type: none"> (iii) medical emergencies, (iv) violent outbursts;
<p>Inspection Finding</p> <p>The inspector reviewed the Licensee's records of testing for their emergency plans and found that the Licensee was unable to provide evidence that the testing for situations involving a medical emergency or violent outbursts were completed at least annually. The Licensee failed to ensure that testing was done annually as required.</p>
<p>Outcome</p> <p>At the time of the inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.</p>
<p>2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Assessment of resident.</p>

Specifically, the Licensee failed to comply with the following subsection(s):

62. (6) The licensee shall ensure that the plan of care is based on an assessment of the resident and the needs and preferences of the resident.

Inspection Finding

The inspector reviewed a sample of resident care files and found that for 2 residents, the Licensee failed to ensure that plans of care are based on the needs of the resident regarding risk of falls, palliative care and pain management. The Licensee failed to ensure that plans of care are completed as required.

Outcome

The Licensee has demonstrated it has taken corrective action to achieve compliance.

3. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,

- (a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home;
- (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;
- (c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;

Inspection Finding

The inspector reviewed behaviour documentation and interviewed staff and found that the Licensee failed to develop and implement strategies and interventions to address, prevent and monitor behaviours for a resident who displays responsive behaviour that pose a risk to the resident or others in the home. The Licensee failed to fully implement their behaviour management policy.

Outcome

The Licensee has demonstrated it has taken corrective action to achieve compliance.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the “RHRA”) and the home’s Residents’ Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar’s copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector <i>Shara Bundy</i>	Date October 6, 2022
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