

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: September 13, 2022	Name of Inspector: Georges Gauthier
Inspection Type: Routine Inspection	
Licensee: Richard Diamond / 1530 County Road 10, Cherry Valley, ON K0K 1P0 (the "Licensee")	
Retirement Home: Carriage House Retirement Residence / 1530 County Road 10, Cherry Valley, ON K0K 1P0 (the "home")	
Licence Number: N0125	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 65; On-going training. The Licensee failed to comply with O. Reg. 166/11, s. 14; Staff training.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>65. (4) The licensee shall ensure that the persons who are required to receive the training described in subsection (2) receive on-going training as described in that subsection at the times required by the regulations.</p> <p>14. (2) For the purposes of subsection 65 (4) of the Act, the licensee shall ensure that the persons who are required to receive training under subsection 65 (2) of the Act receive the training at least annually.</p>
<p>Inspection Finding</p> <p>On the day of inspection, the retraining evidence presented did not show adequate training in infection prevention and control. The Licensee failed to insure the retraining provisions had been met in relation to infection prevention and control.</p>
<p>Outcome</p> <p>The Licensee must take corrective action to achieve compliance.</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p>

27. (3) The licensee shall keep a written record of the consultation required under subsection (2) that shall include a record of when the consultation took place, what was discussed and any recommendations that the local medical officer of health or designate made.

27. (5) The licensee of a retirement home shall ensure that,
(0.a) any guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home.

Inspection Finding

On the day of inspection, there was no record of annual consultation with the local medical officer of health or designate. Further, the Chief Medical Officer of Health issued guidance in the areas of screening, having an outbreak preparedness plan, proper masking, and the requirements for a visitor policy; but these areas were not fully addressed. The Licensee failed to ensure compliance with the listed infection prevention and control provisions.

Outcome

The Licensee must take corrective action to achieve compliance.

3. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

Specifically, the Licensee failed to comply with the following subsection(s):

24. (5) The licensee shall,
(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,
(iii) medical emergencies.

Inspection Finding

On the day of inspection, there was no evidence presented to show that the emergency plan for medical emergencies had been tested annually. The Licensee failed to ensure the emergency plan testing requirements had been fully met.

Outcome

The Licensee has demonstrated it has taken corrective action to achieve compliance.

4. The Licensee failed to comply with O. Reg. 166/11, s. 17; Cleanliness.

Specifically, the Licensee failed to comply with the following subsection(s):

17. (3) The licensee shall document the routines and methods used to comply with subsections (1) and (2).

Inspection Finding

On the day of inspection, there was no evidence to show the Licensee had documented routines and methods to ensure cleanliness. The Licensee failed to address the listed item in relation to cleanliness.

Outcome

The Licensee must take corrective action to achieve compliance.

5. The Licensee failed to comply with O. Reg. 166/11, s. 21; Hazardous substances.

Specifically, the Licensee failed to comply with the following subsection(s):

21. (2) Every licensee of a retirement home shall ensure that all hazardous substances used by staff of the home or under their control are labelled properly and are kept inaccessible to residents at all times.

Inspection Finding

On the day of inspection, the inspector observed hazardous cleaning substances that were not kept inaccessible to residents. Further, a product bottle had been refilled with another commercial product and there was an improperly labeled bottle stated to contain a bleach solution. The licensee failed to comply with hazardous substances provisions.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.

6. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.

Specifically, the Licensee failed to comply with the following subsection(s):

40. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,
(g) the resident is informed of his or her daily and weekly menu options.

Inspection Finding

On the day of inspection a posted menu did not inform the residents of their daily and weekly menu options. The Licensee failed to ensure the residents were informed of their daily and weekly menu options.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the “RHRA”) and the home’s Residents’ Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar’s copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector	Date October 5, 2022
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