

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: September 12, 2022	Name of Inspector: Julie Hebert
Inspection Type: Routine Inspection	
Licensee: Douglas Bloomfield / 97 Cove Crescent, Stoney Creek, ON L8E 5A1 (the "Licensee")	
Retirement Home: Serenity Blenheim Independent Living / 84 Marlborough Street, Blenheim, ON N0P 1A0 (the "home")	
Licence Number: S0509	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Contents of plan.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (4) The licensee of a retirement home shall ensure that there is a written plan of care for each resident of the home that sets out,</p> <ul style="list-style-type: none"> (b) the planned care services for the resident that the licensee will provide, including, <ul style="list-style-type: none"> (i) the details of the services, (ii) the goals that the services are intended to achieve, (iii) clear directions to the licensee's staff who provide direct care to the resident; (a) the care services that are part of a package of care services that the resident is entitled to receive under the resident's agreement with the licensee, whether or not the resident receives the services;
<p>Inspection Finding</p> <p>The inspector reviewed several plans of care for residents of the home and although the home had addressed the previous inspection's non-compliance regarding updating the plans of care within the required time periods and including all resident care needs; they still did not include all the care services the home was providing to the residents, including the details, goals, and directions of those services. The Licensee was not able to demonstrate that plans of care for residents were in alignment with all areas of the legislation.</p>
<p>Outcome</p> <p>The Licensee submitted a plan to achieve compliance by September 30, 2022. RHRA to confirm compliance by inspection.</p>

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the “RHRA”) and the home’s Residents’ Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar’s copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector <i>Julie Hebert</i>	Date September 22, 2022
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