

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> August 17, 2022	<b>Name of Inspector:</b> Shyla Sittampalam, RN
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> 1902347 Ontario Ltd / 1 Chippenham Lane, Markham, ON L6B 1L6 (the “Licensee”)	
<b>Retirement Home:</b> Birdsilver Gardens Senior Support Centre / 16 Birdsilver Gardens, Scarborough, ON M1C 4M5 (the “home”)	
<b>Licence Number:</b> T0389	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the “RHA”).

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>62. (12)</b> The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident.</p>
<p><b>Inspection Finding</b></p> <p>A report was made to RHRA regarding the alleged abuse of a resident by a staff member. As part of the inspection in response to the allegation, the inspector reviewed resident records, the Licensee’s zero tolerance of abuse and neglect policy, incident reports, staff training and interviewed staff, residents, and the resident’s care providers. The inspector found that the Licensee failed to reassess the resident within the prescribed time period.</p>
<p><b>Outcome</b></p> <p>The Licensee submitted a plan to achieve compliance by September 23, 2022. RHRA to confirm compliance by following up with the Licensee or by inspection.</p>
<p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>27. (5)</b> The licensee of a retirement home shall ensure that,</p> <p>(0.a) any guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home.</p>

**Inspection Finding**

At the time of inspection, the Licensee failed to follow the Chief Medical Officer of Health recommendations outlined in the updated COVID-19 Guidance: Long-Term Care Homes and Retirement Homes for Public Health Units including active screening of all visitors.

**Outcome**

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.

**3. The Licensee failed to comply with O. Reg. 166/11, s. 30; Storage of drugs or other substances.**

Specifically, the Licensee failed to comply with the following subsection(s):

- 30.** If drugs or other substances are stored in a retirement home on behalf of a resident, the licensee of the home shall ensure that,
- (a) the drugs or other substances are stored in an area or a medication cart that,
  - (ii) is locked and secure.

**Inspection Finding**

At the time of the inspection, the inspector’s observations revealed that the medication cart and drugs or other substances were not locked and secure. The Licensee failed to ensure that drugs or other substances that are stored on behalf of residents is being stored in a medication cart that is locked and secure as required by the legislation.

**Outcome**

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date September 13, 2022
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