

FINAL INSPECTION REPORT

Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: July 10, 2019	Name of Inspector: Todd Ruston
Inspection Type: Mandatory Reporting Inspection	
Licensee: 783720 Ontario Inc / 234 Bay Street, Orillia, ON L3V 3W8 (the "Licensee")	
Retirement Home: Birchmere Retirement Residence / 234 Bay Street, Orillia, ON L3V 3W8 (the "home")	
Licence Number: N0026	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 60; Safety plans.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>60. (4) Every licensee of a retirement home shall ensure that the following are in place for the home:</p> <ol style="list-style-type: none"> 1. An emergency plan that responds to emergencies in the home or in the community in which the home is located and that meets the prescribed requirements.
<p>Inspection Finding</p> <p>In July 2019, RHRA received a report regarding the alleged incompetent care of a resident who needed medical attention. An inspection was completed, and no findings of non-compliance were noted in the final report. Through the complaints process, the matter was reviewed by the Complaints Review Officer and returned to RHRA for reconsideration. After further review of the evidence collected during the inspection, it was determined the home had an emergency plan, however the plan in place was not followed and did not outline effective steps to respond to a medical emergency.</p>
<p>Outcome</p> <p>The Licensee must take corrective action to achieve compliance.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date September 9, 2022
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