

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information

Date of Inspection: August 11, 2022 | **Name of Inspector:** Jennifer Sarkis

Inspection Type: Routine Inspection

Licensee: Seasons Retirement Communities (Stoney Creek) GP Inc. / 1315 North Service Road, Oakville , ON

L6H 1A7 (the "Licensee")

Retirement Home: Seasons Stoney Creek / 8 Shoreview Place, Stoney Creek, ON L8E 0J6 (the "home")

Licence Number: S0439

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.

Specifically, the Licensee failed to comply with the following subsection(s):

- <u>40.</u> If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,
 - (g) the resident is informed of his or her daily and weekly menu options;

Inspection Finding

The inspector observed meal service in Memory Care and the second floor. The inspector reviewed the posted menu in Memory Care, and observed the meal served in Memory Care which did not reflect what was posted on the menu. The Licensee failed to inform residents of their daily meal choices.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at http://www.rhra.ca/en/retirement-home-database.

Signature of Inspector	Date August 31, 2022
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