

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> July 25, 2022	<b>Name of Inspector:</b> Pam Hand
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> River Gardens Retirement Stratford Inc / 10 Romeo Street, Stratford, ON N5A 5M7 (the "Licensee")	
<b>Retirement Home:</b> River Gardens Retirement Residence / 10 Romeo Street, Stratford, ON N5A 5M7 (the "home")	
<b>Licence Number:</b> S0136	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 14; Staff training.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>14. (5)</b> The licensee shall ensure that the persons who are required to receive the training described in subsection 65 (5) of the Act receive that training on an ongoing basis, namely at least annually after receiving the training described in subsection (4).</p>
<p><b>Inspection Finding</b></p> <p>The Inspector reviewed staff training records for annual training of medication administration. The licensee could not provide any training certificates for any staff member with a more recent date than June 21, 2021.. The certificates were under the Medical Pharmacies company, and the company has changed names to Care Rx.</p>
<p><b>Outcome</b></p> <p>At the time of the inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.</p>
<p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p>

**24. (4)** The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.

**Inspection Finding**

The Inspector reviewed the Licensee's records for their emergency plan. The Licensee failed to keep current the arrangements with community agencies/partner facilities and resources that would be involved with assisting the Licensee in responding to an emergency.

**Outcome**


At the time of the inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector  	Date  August 12, 2022
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