

FINAL INSPECTION REPORT

Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: July 21, 2022	Name of Inspector: Angela Butler
Inspection Type: Mandatory Reporting Inspection	
Licensee: HCN-Revera Lessee (Grand Wood) LP / 5015 Spectrum Way, Mississauga, ON L4W 0E4 (the "Licensee")	
Retirement Home: Grand Wood Park / 81 Grand Avenue, London, ON N6C 1M2 (the "home")	
Licence Number: S0386	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program. Specifically, the Licensee failed to comply with the following subsection(s): <u>27. (5)</u> The licensee of a retirement home shall ensure that, (0.b) all reasonable steps are taken in the retirement home to follow, (i) any directive respecting coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health under section 77.7 of the Health Protection and Promotion Act,
Inspection Finding A report was made to RHRA regarding suspected improper care and restricting of Essential Care Providers into the home. As part of the inspection in response to the report, the inspector reviewed records related to residents, correspondence emails with family, and CMOH directives for Essential Care Provider visits. The Inspector found the home failed to comply with Directive #3 issued to Retirement Homes by the Chief Medical Officer of Health.
Outcome The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by following up with the Licensee or by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector <i>Angele Butler</i> RN	Date August 11, 2022
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