

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> July 11, 2022	<b>Name of Inspector:</b> Jennifer Sarkis
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> 1280685 Ontario Limited / 3700 Billings Court, Burlington, ON L7N 3N6 (the "Licensee")	
<b>Retirement Home:</b> Queenston Place Retirement Residence / 6440 Valley Way, Niagara Falls, ON L2E 7E3 (the "home")	
<b>Licence Number:</b> S0045	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Assessment of resident. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>62. (6)</b> The licensee shall ensure that the plan of care is based on an assessment of the resident and the needs and preferences of the resident.</p> <p><b>62. (12)</b> The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,</p>
<p><b>Inspection Finding</b></p> <p>The inspector reviewed a sample of resident care files and found that 2 residents did not have their plans of care revised within 6 months. Additionally, 3 residents plans of care did not include the needs and preferences of the residents, based on an assessment. The Licensee failed to ensure that all resident plans of care had been revised as required and include the needs and preferences from their assessments.</p>
<p><b>Outcome</b></p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p>
<p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</b></p>

Specifically, the Licensee failed to comply with the following subsection(s):

**24. (4)** The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.

**Inspection Finding**

The inspector reviewed the Licensee's Emergency Response Plan and found no evidence of a transportation agreement with community agencies to respond in the event of an emergency. The Licensee failed to ensure that all requirements of the Emergency Response Plan was completed as required.

**Outcome**


The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector		Date	July 28, 2022
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