

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: June 13, 2022	Name of Inspector: Tania Buko
Inspection Type: Mandatory Reporting Inspection	
Licensee: Lutherwood / 285 Benjamin Road, Waterloo, ON N2J 3Z4 (the "Licensee")	
Retirement Home: Luther Village on the Park-Sunshine Centre / 141 Father David Bauer Drive, Waterloo, ON N2L 6N9 (the "home")	
Licence Number: T0029	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Contents of plan. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Assessment of resident. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (4) The licensee of a retirement home shall ensure that there is a written plan of care for each resident of the home that sets out,</p> <p style="padding-left: 40px;">(b) the planned care services for the resident that the licensee will provide, including,</p> <p style="padding-left: 80px;">(iii) clear directions to the licensee's staff who provide direct care to the resident;</p> <p>62. (6) The licensee shall ensure that the plan of care is based on an assessment of the resident and the needs and preferences of the resident.</p> <p>62. (9) The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:</p> <ol style="list-style-type: none"> 1. The resident or the resident's substitute decision-maker. 2. The prescribed person if there is a person prescribed for the purpose of this paragraph.
<p>Inspection Finding</p> <p>The Licensee reported to the RHRA an incident of resident-to-resident physical abuse. The Inspector reviewed resident plans of care as part of the inspection and found that the needs related to a resident's risk of falls was not documented, clear directions for staff for assistance with bathing for another resident was not listed and the plans of care had not been approved by the resident's substitute decision-makers</p>

and by a member of the College of Physicians and Surgeons of Ontario or the College of Nurses of Ontario or someone working under their supervision. The Inspector confirmed the Licensee failed to ensure a that the noted requirements were met for all resident plans of care.

Outcome

At the time of the inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector <i>Tania Buko</i>	Date July 26, 2022
---	---------------------------